



SUBJECT: Corporate Policy Statement
POLICY TITLE: Loan Sharking, Begging and Money Laundering
APPROVED BY: Craig Walsh **REVIEWED:** 18 June 2018
VERSION: Version 9.0 **ISSUE DATE:** July 2006

1. Statement of Purpose

- 1.1 The aim of this policy is to ensure it is understood that, Crown Melbourne Limited (**Crown**) will not tolerate “Loan Sharking” or incidents involving begging for money or Money Lending within the Crown Complex.

2. Policy Statement

- 2.1 “Loan Sharking” (generally accepted as meaning the loaning of money at exorbitant interest repayments) although not a specific criminal offence is inconsistent with the image and practices Crown intends to maintain.
- 2.2 Loan Sharking within the Crown Complex or associated with the Crown gaming operations is regarded as “unacceptable behaviour” and will not be tolerated.
- 2.3 Lending and borrowing of money between friends and colleagues is not a criminal offence. However, begging or asking for a loan of money can be offensive and intimidating to some customers and is inconsistent with the image Crown intends to maintain.
- 2.4 Where the request for money or a demand for repayment creates an “incident” that comes to the notice of Crown, such activities and behaviour will not be tolerated and action will be taken.

3. Procedures

- 3.1 Where an incident comes to notice in regards to the asking for money or a loan of money or demands for repayment of money for an alleged loan, the matter may be dealt with in accordance with the “Unacceptable Behaviour” policy statement and procedures.
- 3.2 The Security Services Manager will refer all instances of begging to a Responsible Gaming Liaison Officer (**RGLO**) where appropriate.

- 3.3 All instances alleged or otherwise are to be reported to the Security Services Manager for referral to the Security Investigation Unit, Security Analyst and Surveillance Department.