



Monday 30th October 2017

Mr Corrie Cavarra
Senior Auditor, Gambling Operations and Audit
Victorian Commission for Gambling and Liquor Regulation
43 Elizabeth Street,
Richmond VIC 3121

Fax: [REDACTED]

Jackpot Configuration Changes – JSN 2017 – 137

Dear Mr Cavarra,

I am writing to advise you of the completed jackpot configuration changes in the Southbank Casino as per the attachments.

Should you require any additional information, please do not hesitate to contact either Darren Hildred or myself.

Kind Regards,

[REDACTED]
Kierren Gersbach
General Manager – Gaming Machines Operations



Jackpot Installation Process Crown Gaming Machines

Date Initiated: 30/10/2017

Jackpot Administration Tasks			
CONFIGURATION LETTER FROM ANALYST:	<input type="checkbox"/>	Signature:	ID:
CONFIGURATION ATTACHMENT COMPLETE:	<input type="checkbox"/>	Signature:	ID:
APPROVAL OF DOCUMENTATION BY TOCM:	<input type="checkbox"/>	Signature:	ID:
APPROVAL BY EGM AND/OR TOCM:	<input type="checkbox"/>	Signature:	ID:
IT CHANGE REQUEST CREATED:	<input type="checkbox"/>	Signature:	ID:
INSTALL DATE & TIME:	30/10/17	Signature:	ID:
Jackpot Configuration Tasks			
	Tech Manager Signoff		Systems Auditor Signoff
DACOM PAYOUT TYPE	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM JACKPOT STARTOUT	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM MYSTERY MINIMUM	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM INCREMENT PERCENTAGE	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM PRIZE PERCENTAGE	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM STARTOUT PERCENTAGE	<input checked="" type="checkbox"/>		<input type="checkbox"/>
DACOM START DATE	<input checked="" type="checkbox"/>		<input type="checkbox"/>
	Signature:		Signature:
	ID:		ID:
CONFIRMATION AUDITOR	<input type="checkbox"/>		
VCGLR NOTIFICATION OF COMPLETION	<input type="checkbox"/>		Date: Date
	Signature:		Signature:
	ID:		ID:
Jackpot IT / GM Signoff			
	Crown IT Designee		GM Designee
PRE-CHANGE CONFIG SNAPSHOT SAVED	<input checked="" type="checkbox"/>		
POST-CHANGE CONFIG SNAPSHOT SAVED	<input checked="" type="checkbox"/>		
	Signature:		Signature:
	ID:		ID:

2/10/17 [Redacted]



GM Technical Manager CWS Change Checklist

IT Change No: 17191

Date: 27/10/17

Code Image Manager Changes			
UPDATE EGM LIST GROUP NAME: ALL_EGMS	<input type="checkbox"/>	Comments:	
CODE IMAGE MANAGER - BE2, MENU, NEXGEN	<input type="checkbox"/>	Comments:	
SFL GROUPS (MANUAL) - DRINKS AND SERVICE - SERVICE	<input type="checkbox"/>	Comments:	
UPDATE FATG LIST GROUP NAME: PPC_FATG	<input type="checkbox"/>	Comments:	
UPDATE SATG LIST GROUP NAME: SATG	<input type="checkbox"/>	Comments:	
CODE IMAGE MANAGER (PPC_FATG, SATG) - BE2, MENU, VFD	<input type="checkbox"/>	Comments:	
Code Image Download	<input type="checkbox"/>	GM SIGNATURE:	ID Number:
		IT SIGNATURE:	ID Number:
CWS Changes			
UPDATE LIST FOR RETURN PLAY	<input type="checkbox"/>	Comments:	
UPDATE LIST FOR POINT PLAY	<input type="checkbox"/>	Comments:	
UPDATE LIST FOR CASHLESS TRANSACTION SERVER	<input type="checkbox"/>	Comments:	
UPDATE LIST FOR EXTRA CREDIT	<input type="checkbox"/>	Comments:	
IMPLEMENT UPDATED LISTS TO ALL JACKPOTS	<input checked="" type="checkbox"/>	Comments:	
IMPLEMENT INCREMENT PERCENTAGE AS PER LETTER	<input checked="" type="checkbox"/>	Comments:	
		GM SIGNATURE:	ID Number:
		IT SIGNATURE:	ID Number:
CLT Changes			
UPDATE GROUP LIST	<input checked="" type="checkbox"/>	Comments:	
IMPLEMENT PAYOUT TABLE SETTINGS	<input checked="" type="checkbox"/>	Comments:	
IMPLEMENT DAYS OF WEEK MAKING SURE TIMES AM/PM ARE CORRECT	<input checked="" type="checkbox"/>	Comments:	
SET VISUAL DISPLAY SETTINGS IN CWS	<input checked="" type="checkbox"/>	Comments:	
		GM SIGNATURE:	ID Number:
		IT SIGNATURE:	ID Number:
Final Checks			
PRINT EGM LIST FROM PPC	<input checked="" type="checkbox"/>	Comments:	
CWS LOGS AUDITED AGAINST JACKPOT LETTER	<input checked="" type="checkbox"/>	Comments:	
		GM SIGNATURE:	ID Number:
		IT SIGNATURE:	ID Number:

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Fast Cash Lv2:	<p>Configure the Fast Cash Lv2 to allow for the addition of banks G01 (11 machines), G02 (8 machines), G03 (8 machines), G04 (8 machines), G05 (8 machines), G06 (7 machines), G07 (8 machines), G08 (8 machines), G09 (14 machines), G10 (6 machines), G11 (8 machines), G12 (9 machines), G13 (10 machines), G14 (8 machines), G15 (8 machines), G16 (5 machines), G17 (3 machines), G18 (3 machines), G19 (6 machines), G20 (8 machines), G21 (7 machines), G22 (8 machines), G23 (8 machines), G24 (6 machines), G30 (4 machines), G31 (8 machines), G32 (6 machines), G33 (4 machines), G35 (2 machines), and G36 (8 machines), increasing the number of machines in the bonus pool to 215, with the following parameters:</p> <p>Prize Type: SGVAL Sign Startout: 75.00 Jackpot Start-out: 75.00 Prize Value: 0.00 Mystery Minimum: 75.00 ✓ Mystery Maximum: 150.00 ✓ Start-out Percentage: 0.094% Increment Percentage: 0.047% ✓ Prize Percentage: 0.000% Average Hit (sign): 112.50 Turnover To Hit: \$79,787.23 Text to VFD: Y Text: "Fast Cash won on %EGM" MSG Duration: 60 seconds Page on Hit: N Code:</p>
4c Fa Fa Fa Lv3	<p>Reconfigure the 4c Fa Fa Fa Lv3 with the following parameters:</p> <p>Payout Type: SGVAL Jackpot Startout: 100.00 ✓ Prize Pct: 0.000</p>
\$1 Scorchin' Fortune Lv3	<p>Reconfigure the \$1 Scorchin' Fortune Lv3 with the following parameters:</p> <p>Payout Type: SGVAL Jackpot Startout: 500.00 ✓ Prize Pct: 0.000</p>
20c Scorchin' Fortune Lv3	<p>Reconfigure the 20c Scorchin' Fortune Lv3 with the following parameters:</p> <p>Payout Type: SGVAL Jackpot Startout: 200.00 ✓ Prize Pct: 0.000</p>

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<p>Colossal Cash Lv1:</p>	<p>Configure the Colossal Cash Lv1 to allow for the addition of location J1601, increasing the number of devices in the bonus pool to 1, with the following parameters:</p> <p>Number range (1-34) Total numbers to be drawn (3) Match All (3) Payout Type: Prize Sign Startout: 0.00 Jackpot Start-out: 1.00 Mystery Minimum: 0.00 Mystery Maximum: 10.00 Startout Percentage: 0.00% Increment Percentage: 0.000% Average Hit: \$1.00 Prize Value: \$1.00 External Celebration: Y VFD Message: N Page on Hit: Y Pager Code: 194 Payout Type: Fixed Dollars Pay to Meter: Handpay Force Winner: Y</p> <p>Match (2) prize value: 1.00 Payout Type: Fixed Dollars Pay to Meter: Pay to Credit Meter (Untaxed)</p> <p>Match (1) prize value: 1.00 Payout Type: Fixed Dollars Pay to Meter: Pay to Credit Meter (Untaxed)</p> <table border="1" data-bbox="483 1255 1084 1323"> <thead> <tr> <th>Days of Week</th> <th>Selection Time</th> </tr> </thead> <tbody> <tr> <td>Monday</td> <td>11:00am</td> </tr> </tbody> </table>	Days of Week	Selection Time	Monday	11:00am
Days of Week	Selection Time				
Monday	11:00am				
<p>Great Outdoors West End Lv1:</p>	<p>Retire Jackpot.</p>				
<p>Great Outdoors West End Lv2:</p>	<p>Retire Jackpot.</p>				
<p>Great Outdoors West End Lv3:</p>	<p>Retire Jackpot.</p>				
<p>Great Outdoors West End Lv4:</p>	<p>Retire Jackpot.</p>				

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Great Outdoors West End Lv5:	Retire Jackpot.
Great Outdoors West End Lv6:	Retire Jackpot.
Great Outdoors West End Lv7:	Retire Jackpot.
Great Outdoors West End Lv8:	Retire Jackpot.
Great Outdoors West End Lv9:	Retire Jackpot.
Great Outdoors West End Lv10:	Retire Jackpot.
Great Outdoors West End Lv11:	Retire Jackpot.
Great Outdoors West End Lv12:	Retire Jackpot.
Great Outdoors West End Lv13:	Retire Jackpot.
Great Outdoors West End Lv14:	Retire Jackpot.
Great Outdoors West End Lv15:	Retire Jackpot.
Great Outdoors Riverside Lv1:	Retire Jackpot.
Great Outdoors Riverside Lv2:	Retire Jackpot.

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Great Outdoors Riverside Lv3:	Retire Jackpot.
Great Outdoors Riverside Lv4:	Retire Jackpot.
Great Outdoors Riverside Lv5:	Retire Jackpot.
Great Outdoors Riverside Lv6:	Retire Jackpot.
Great Outdoors Riverside Lv7:	Retire Jackpot.
Great Outdoors Riverside Lv8:	Retire Jackpot.
Great Outdoors Riverside Lv9:	Retire Jackpot.
Great Outdoors Riverside Lv10:	Retire Jackpot.
Great Outdoors Riverside Lv11:	Retire Jackpot.
Great Outdoors Riverside Lv12:	Retire Jackpot.
Great Outdoors Riverside Lv13:	Retire Jackpot.
Great Outdoors Riverside Lv14:	Retire Jackpot.
Great Outdoors Riverside Lv15:	Retire Jackpot.

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Great Outdoors Teak Lv1:	Retire Jackpot.
Great Outdoors Teak Lv2:	Retire Jackpot.
Great Outdoors Teak Lv3:	Retire Jackpot.
Great Outdoors Teak Lv4:	Retire Jackpot.
Great Outdoors Teak Lv5:	Retire Jackpot.
Great Outdoors Teak Lv6:	Retire Jackpot.
Great Outdoors Teak Lv7:	Retire Jackpot.
Great Outdoors Teak Lv8:	Retire Jackpot.
Great Outdoors Teak Lv9:	Retire Jackpot.
Great Outdoors Teak Lv10:	Retire Jackpot.
Great Outdoors Teak Lv11:	Retire Jackpot.
Great Outdoors Teak Lv12:	Retire Jackpot.
Great Outdoors Teak Lv13:	Retire Jackpot.

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Great Outdoors Teak lv14:	Retire Jackpot.
Great Outdoors Teak Lv15:	Retire Jackpot.
Carded Lucky Reward RR06:	Retire Jackpot.
Carded Lucky Reward RR07:	Retire Jackpot.
Carded Lucky Reward RR08:	Retire Jackpot.
Carded Lucky Reward RR09:	Retire Jackpot.
Carded Lucky Reward RR10:	Retire Jackpot.
Carded Lucky Reward RR16:	Retire Jackpot.
Carded Lucky Reward RR17:	Retire Jackpot.
Carded Lucky Reward RR18:	Retire Jackpot.
Carded Lucky Reward RR19:	Retire Jackpot.
Carded Lucky Reward RR20:	Retire Jackpot.
Carded Lucky Reward RR51:	Retire Jackpot.

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Carded Lucky Reward RR52:	Retire Jackpot.
Carded Lucky Reward RR53:	Retire Jackpot.
Carded Lucky Reward RR54:	Retire Jackpot.
Carded Lucky Reward RR55:	Retire Jackpot.
Carded Lucky Reward RR56:	Retire Jackpot.
Carded Lucky Reward RR57:	Retire Jackpot.
Carded Lucky Reward RR58:	Retire Jackpot.
Carded Lucky Reward RR59:	Retire Jackpot.
Carded Lucky Reward RR60:	Retire Jackpot.
Carded Lucky Reward RR61:	Retire Jackpot.
Carded Lucky Reward RR62:	Retire Jackpot.
Carded Lucky Reward RR63:	Retire Jackpot.
Carded Lucky Reward RR64:	Retire Jackpot.

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Carded Lucky Reward RR65:	Retire Jackpot.
Carded Lucky Reward RR66:	Retire Jackpot.
Carded Lucky Reward RR67:	Retire Jackpot.
Carded Lucky Reward RR68:	Retire Jackpot.
Carded Lucky Reward RR69:	Retire Jackpot.
Carded Lucky Reward RR70:	Retire Jackpot.
Carded Lucky Reward RR71:	Retire Jackpot.
Carded Lucky Reward RR72:	Retire Jackpot.
Carded Lucky Reward RR73:	Retire Jackpot.
Carded Lucky Reward RR74:	Retire Jackpot.
Carded Lucky Reward RR75:	Retire Jackpot.
Carded Lucky Reward RR76:	Retire Jackpot.
Carded Lucky Reward RR77:	Retire Jackpot.

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Carded Lucky Reward RR78:	Retire Jackpot.
Carded Lucky Reward RR79:	Retire Jackpot.
Carded Lucky Reward RR80:	Retire Jackpot.
Carded Lucky Reward RR81:	Retire Jackpot.
Carded Lucky Reward RR82:	Retire Jackpot.
Carded Lucky Reward RR83:	Retire Jackpot.
Carded Lucky Reward RR84:	Retire Jackpot.
Carded Lucky Reward RR85:	Retire Jackpot.
Carded Lucky Reward RR86:	Retire Jackpot.
Carded Lucky Reward RR87:	Retire Jackpot.
Carded Lucky Reward RR88:	Retire Jackpot.