

From: Joshua Preston
Sent: Wed, 30 May 2018 09:12:17 +1000
To: Michelle Fielding
Subject: Re: URGENT: Bonus Jackpots [CM-COMP.FID1871]

Fingers crossed....

Joshua Preston
Chief Legal Officer - Australian Resorts
Crown Resorts Limited
Sent from my iPhone

On 30 May 2018, at 8:23 am, Michelle Fielding [REDACTED] wrote:

Just spoke with Jacqui, she said that she told Tracey Shen that the email address she was sending the emails to Matt at, is not his email address and that Jacqui forwarded the chain onto Matt chasing him up. Jacs thinks Matt may have then provided the data, but she is checking her filing now. Apparently Tracey Shen found it funny that Matt didn't receive any of her emails...will keep you posted.

Regards

Michelle Fielding | Group General Manager – Regulatory and Compliance | Crown Resorts Limited

[REDACTED] | w:
www.crownmelbourne.com.au

From: Jason Cremona [REDACTED]
Sent: Tuesday, 29 May 2018 9:23 PM
To: Michelle Fielding
Cc: Tracy Shen
Subject: Re: URGENT: Bonus Jackpots [CM-COMP.FID1871]

Yeah all good Michelle.
Know the feeling.

Sent from my iPhone

On 29 May 2018, at 8:53 pm, Michelle Fielding [REDACTED] wrote:

Hi Jason

Apologies, I've been in meetings all afternoon and am just now back at my desk. Bit swamped with s 25, can I give you a call in the morning regarding this? Apologies again.

Regards

Michelle Fielding | Group General Manager – Regulatory and Compliance | Crown Resorts Limited

[REDACTED] w:
www.crownmelbourne.com.au

From: Jason Cremona [REDACTED]
Sent: Tuesday, 29 May 2018 3:58 PM
To: Michelle Fielding
Cc: Tracy Shen
Subject: URGENT: Bonus Jackpots

Michelle,

As discussed, I have been asked for some finer details regarding the treatment of bonus jackpots at Crown, and need to speak to an SME quite urgently.

I understand Tracey has been asking for similar information for some time, and this has not been forthcoming. Please note request below.

The key point at this stage is for Crown to provide a detailed breakdown of Bonus Jackpots, ie; what is the value of bonus jackpots made up of.

Can you please provide me with a contact point, and escalate the provision of information as per below,

regards

Jason Cremona CPA
Manager, Licence Management & Audit
Licensing Division
[REDACTED]

From: Tracy Shen
Sent: Tuesday, 29 May 2018 3:50 PM
To: Jason Cremona [REDACTED]
Subject: FW: Meeting Minutes - Crown GM & JPOTS

Hi Jason,

As discussed, previous correspondence requesting breakdown of bonus Jackpot information.

Regards,
Tracy Shen | Principal Auditor | Licence Management & Audit

Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121

[REDACTED] www.vcglr.vic.gov.au

From: Tracy Shen
Sent: Wednesday, 8 November 2017 11:13 AM

To: [REDACTED]
Jacqueline Couch
Cc: Jason Cremona [REDACTED] Doris Zhou
[REDACTED]
Subject: FW: Meeting Minutes - Crown GM & JPOTS

Hi Matt,

Please find the attached meeting minutes as we still waiting for information in regards to Bonus Jackpot and EGM Imbalance check.

Could you please provide us a detailed transaction level breakdown for Bonus Jackpot for one particular day?

I have provided you a hard copy of a DACOM screen shoot showing a 'valid' imbalance check. As per our earlier discussion, we want to understand the checks and balances behind the scene for us to better understand the process.

Your urgent attention is much appreciated.

Regards,
Tracy Shen | Senior Auditor | Licence Management & Audit

Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121

[REDACTED]

From: Tracy Shen
Sent: Tuesday, 18 July 2017 3:01 PM
To: 'Jacqueline Couch' [REDACTED]
[REDACTED]
Cc: Jason Cremona [REDACTED] Doris Zhou
[REDACTED]
Subject: RE: Meeting Minutes - Crown GM & JPOTS

Hi Matt,

In regards to action point 1, could you please send us a breakdown of bonus jackpot for 11/06/2017 at your earliest convenience? Many thanks.

Regards,
Tracy Shen | A\Manager | Licence Management & Audit

Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121

[REDACTED]

From: Tracy Shen
Sent: Friday, 7 July 2017 10:09 AM
To: Jacqueline Couch [REDACTED]
[REDACTED]
Cc: Jason Cremona [REDACTED]; Doris Zhou
[REDACTED]
Subject: Meeting Minutes - Crown GM & JPOTS

Hi Jacqui & Matt,

Thanks for your time last week to discuss the operations of Gaming Machines and Jackpots at Crown. It was very informative.

Please find the attached meeting minutes with couple action items for your attention.

Let me know if you have any question.

Regards,
Tracy Shen | A\Manager | Licence Management & Audit

Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121



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