Victorian Commission for
Gambling and Liquor Regulation

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GPO Box 1988, Melbourne VIC 3001
T: 1300 182 457
www.vcglr.vic.gov.au

YOUR REF: BMM CROWN.1110.01

VCGLR REF: 10305

~ 2 JUL 2012

Mr Matt Asher
Project and Compliance Manager
Crown Limited
8 Whiteman Street
SOUTHBANK VIC 3006

Dear Mr Asher

APPROVAL FOR THE UPDATED DACOM HOST VERSION 5.19 FOR OPERATION IN CROWN'S GAMING NETWORK

I refer to Crown's application for approval of the above. Pursuant to section 62 of the *Casino Control Act 1991* I approve the updated DACOM Host version 5.19 for operation in Crown's gaming network.

Software Details		
Dacom 6000		
Description	Version Number	Checkdisk CRC
Dacom 6000	5.19	01872

Yours sincerely

STEVE THURSTON
Manager, Gambling Products and Approvals

Copy:
BMM Australia Pty Ltd
VCGLR Casino Inspectorate
VCGLR Senior Auditor Gambling Audit and Risk Analysis

Victoria

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FACSIMILE TRANSMISSION

21st June 2012

To:	Crown Casino		
Attention:	Matt Asher	**Fax number:**	Personal Information
	Simon Masters		
	Simon Cauchi		
	Taokourn Ngov, VCGR		
	John Romanin, VCGR		
From:	Hean K Low	**Total pages:**	4
Subject:	Recommendation for approval for the installation of Dacom 6000 (Version 5.19) for operation in Crown Casino.		

If there were any difficulties in transmission, please telephone +61 3 9895 9888

Dear Matt,

Please find attached our recommendation for approval for the installation of Dacom 6000 (Version 5.19) for operation in Crown Casino.

Please do not hesitate to contact me if you have any further comments.

Yours sincerely,

Hean K Low

Group Manager – Technical Services

Recommendation for Approval

Crown Reference Number:	Crown request dated 28th May 2012
Operator Reference Number:	N/A
Operator:	Crown Casino
Manufacturer:	Crown Casino
BMM Report Date:	21st June 2012
BMM Report Number:	Crown.1110.01

1. PURPOSE

Crown has sought approval from The Commission to install Dacom 6000 (Version 5.19) for operation in Crown Casino. The reason for this update is:

Dacom Systems:

- The cashier terminal has been updated to allow cashier to search the floor location for cheque payments. Previously, if a large cancel credit amount has been cleared by an attendant on an EGM, then when the cashier searches for this EGM location to initiate the cheque payment an error message would be displayed and transaction would be halted.

- Modified the RDP process to ensure no pagers are not sent when a staff card is already inserted in an EGM/MTET for Bill Acceptor status and Printer status.

- Updated code to correctly retrieve asp 2.10 C2T7P8 (Multi-Game Package Link Progressive Variations) parameter for the selected link progressive variation.

- Changes have been implemented to modify the existing bonus jackpot mechanism to support any additional bonus types.

2. EVALUATION PERFORMED

BMM has evaluated the Dacom 6000 (Version 5.19) according to the documents supplied by Aristocrat. BMM's evaluation involved verifying the changes introduced in this release (via functional testing), and general regression testing which BMM performed to a level that was deemed adequate for this type of release.

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3. RECOMMENDATION

BMM has verified the Dacom 6000 (Version 5.19) against VCGA TRD V3.0 (where applicable); and recommends that The Commission approve the following software for operation in Crown Casino:

3.1 SOFTWARE DETAILS

Software Details		
Dacom 6000		
Description	Version Number	Checkdisk CRC
Dacom 6000	5.19	01872

4. CONDITIONS ATTACHED TO APPROVAL

N/A.

5. CLIENT INSPECTION PROCEDURE

N/A.

6. ADDITIONAL INFORMATION

BMM's evaluation for the additional bonus types were configured within the Dacom system using variations of the following parameters; Points Required, Reward Amount, Expiry Period, Reward stacking enabled, maximum number of stackable rewards, redeem type, start and end date. The following changes were made on the Dacom system to accommodate for the configuration/processing of the additional bonus types including:

- Updated card, purge and end of day processes.

- Modified ratings to handle all messages relating to player earning and qualification.

- Changed transactions to handle all messages relating to player redemption.

- A configuration screen is added in Dacom system.

- Modified EGM Bonusing screen to display bonus type redemption.

- Updated Member History screen to include details for all bonus types. These details includes points accumulated towards earning bonus types, bonus types earned (if any) and bonus types redemptions (if any).

- All reports which includes Bonus jackpot calculations.

- System has been changed to include bonus types reward stats records to be sent to Corporate Data Warehouse as part of the daily extracts.

7. COMMENTS

BMM has conducted a level of testing which has historically been adequate for a submission of this type. However, inherent in testing in a laboratory environment is the unavoidable limitations of it not being possible to verify the effects of all possible configurations and environments that occur in actual gaming venues.

Accordingly, subject to the above comment, from the testing performed BMM confirms that the item under test (unless otherwise stated) conforms with the relevant Technical Requirements.

Yours sincerely,

Hean K Low

Group Manager – Technical Services

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