



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Aug 20, 2019

Daily Workload by Time of Day (for Report Period)



Report Summary

Total Contacts	110
Self Exclusion Breaches	2
Self Exclusion Inquiries	0
Self Exclusions Issued	1
Missing Persons	0
Unattended Children	0

Person Registration Details	Comments	Photo
Date / Time 20/08/2019 6:13:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 PRE Tables ACM Adam was advised and will remind patron to take break.	
Date / Time 20/08/2019 6:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 VIP Tables Advised ACM Mahogany Room Para to remind patron to take a break.	
Date / Time 20/08/2019 6:51:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP16 PRE Tables Advised ACM Maple Adam to remind member for substantial break. Patraon's detail txted. Patron played for 18 and 45 mins.	
Date / Time 20/08/2019 7:03:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP12 VIP Tables Advised ACM MGHY Para to remind member for break. Patron's details txted. Patron played for 14 and 40 minutes with 38 mins as his longest break.	
Date / Time 20/08/2019 7:15:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA gj014394	PP16 MGF Tables In response to Splunk, I attended TH0719 for reminding patron to take a break. [REDACTED] left immediately. Raff SV and Area manager advised.	



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Date / Time 20/08/2019 7:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA gj014394	PP12 MGF Machines In response to Splunk, I attended D3108 for reminding patron to take a break. [REDACTED] had left the machine. nil contact.	[REDACTED]
Date / Time 20/08/2019 7:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA gj014394	PP20 MGF Machines In response to Splunk, I attended BA1212 for reminding patron to take a break. [REDACTED] left immediately. Mark AM and Adrew SV advised.	[REDACTED]
Date / Time 20/08/2019 7:50:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP16 VIP Tables Advised Mah ACM Para that [REDACTED] has reached 17 hours of play with no significant breaks.	[REDACTED]
Date / Time 20/08/2019 7:56:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP16 VIP Tables Advised Mah ACM Para that [REDACTED] has reached 18 hours with no significant breaks.	[REDACTED]
Date / Time 20/08/2019 7:59:00 AM Person Name Responsible Gaming Audit Person ID Persa Referred By Responsible Gaming Nature of Service GM/TG/Staff & FATG focus Referral Location No Referral RGA gj014394	Canvassed gaming floor around EGM, TG and FATG areas.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">PHOTO REQUIRED</p> <p style="text-align: center;"> responsiblegaming <small>ANALYSING RESPONSIBLE GAMING</small> <small>Customer's Gaming Help 800 850 858</small> <small>Responsible Gaming Centre 1800 001 198</small> </p> </div>
Date / Time 20/08/2019 8:04:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Request for Revocation Referral Location No Referral RGA jt380953	[REDACTED] responded confirming personal details. Address and mobile updated. Email requested revocation of self exclusion.	[REDACTED]



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Date / Time 20/08/2019 8:08:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP16 PRE Tables Advised ACM Adam that [REDACTED] has reached 16 hours with no significant breaks.	[REDACTED]
Date / Time 20/08/2019 8:08:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP12 PRE Tables Advised ACM Adam that [REDACTED] has reached 12 hours with no significant breaks.	[REDACTED]
Date / Time 20/08/2019 8:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Welfare Referral Location No Referral RGA jv031797	TG AM Jeff advised that [REDACTED] has been in the casino for 30 hours. [REDACTED] advised to have 8-hour break. Not to return before 4:30 pm. Jacob (SV) provided coverage.	[REDACTED]
Date / Time 20/08/2019 8:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Welfare Referral Location No Referral RGA jv031797	TG AM Jeff advised that [REDACTED] has been in the casino for 30 hours. [REDACTED] denied to be in the casino for that long and was advised to freshen up due to unpleasant body odour. [REDACTED] advised that he has diabetes that is why he has body odour and that it is unfair to ask him to leave due to his odour. [REDACTED] was reiterated expectations around play period policy. [REDACTED] was directed to have a 6-hour break. Not to return before 2:30 pm. Jacob (SV) provided coverage.	[REDACTED]
Date / Time 20/08/2019 8:30:00 AM Person Name Chaplaincy Services RGC Person ID Perso Referred By Security Nature of Service Chaplaincy Referral Location No Referral RGA nm018947	Pe - Staff	PHOTO REQUIRED
Date / Time 20/08/2019 8:55:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA bp354596	PP16 MGF Machines RGA attended to remind member for substantial break. SV Andrew provided coverage. Patron will leave in an hr.	[REDACTED]



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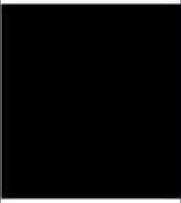

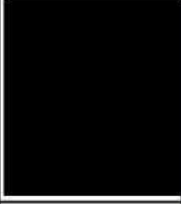

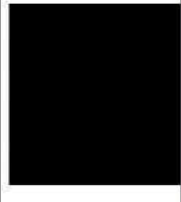
DAILY OPERATIONS REPORT FOR GAMING DATE Aug 20, 2019

Person Registration Details		Comments	Photo
Date / Time 20/08/2019 9:01:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA bp354596	PP16 MGF Machine RGA approached patron to remind for substantial break. Patron is Black member and VOSM Carmen is happy for RGA to approach member. SV Ralph provided coverage. Advised VSOM Carmen to update spreadsheet accordingly.	[REDACTED]	
Date / Time 20/08/2019 9:04:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP16 VIP Tables Advised Mah ACM Para that [REDACTED] has reached 16 hours of play with no significant breaks.	[REDACTED]	
Date / Time 20/08/2019 9:09:00 AM Person Name Responsible Gaming Audit Person ID Persc Referred By Responsible Gaming Nature of Service GM/TG/Staff & FATG focus Referral Location No Referral RGA bp354596	Canvassed gaming floor around EGM, TG and FATG areas.		
Date / Time 20/08/2019 9:12:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP12 PRE Tables Advised ACM Teak to remind member for substantial break. Patron's details texted. ACM replied back saying will check this out. Patron played for 14 hrs with 1 and half as her longest break.	[REDACTED]	
Date / Time 20/08/2019 9:27:00 AM Person Name Responsible Gaming DOR Person ID Persc Referred By Responsible Gaming Nature of Service Operational Overview Referral Location Table Games RGA gj014394	An SMS sent to Jamie Per. DSM for requesting to remove the host from self exclusion account due to RGA does not have the authority to do so.		
Date / Time 20/08/2019 9:30:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Application Referral Location No Referral RGA jt380953	Revocation Application emailed to [REDACTED]	[REDACTED]	



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Date / Time 20/08/2019 9:36:00 AM Person Name Responsible Gaming DOR Person ID Pers Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	Yokohama mayor set to announce official IR bid https://www.asgam.com/index.php/2019/08/19/yokohama-mayor-set-to-announce-official-ir-bid/	
Date / Time 20/08/2019 9:37:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Cancelled Referral Location No Referral RGA jt380953	This is to note that the patron has discontinued contact for more than 12 months in relation to their Application for Revocation. If contact is resumed, given the elapsed time since receiving the original application, this patron will be required to re-apply and a fresh application sent.	
Date / Time 20/08/2019 9:39:00 AM Person Name Responsible Gaming DOR Person ID Pers Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	[REDACTED] fights back: initiates legal action against Australian media outlet The Age for "false reporting" seeks full retraction and claims "significant monetary damages" https://www.asgam.com/index.php/2019/08/19/cambodia-to-stop-issuing-online-gaming-licenses-report/	
Date / Time 20/08/2019 9:39:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Request for Revocation Referral Location No Referral RGA jt380953	Received request for revocation email.	
Date / Time 20/08/2019 9:46:00 AM Person Name RGC Male Unknown Person ID Pers Referred By Table Games Nature of Service Observable Signs Referral Location No Referral RGA bp354596	ACM Teak Christian called to advise a sleeper in the pit 17. RGA attended and found that the member was not asleep. Christian has had a word with member and member then walked off later prior being approached by RGA. Nil contact with RGA.	
Date / Time 20/08/2019 9:50:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP16 PRE Tables Advised ACM Maple Adam to remind member for substantial break. Patron's detail txted accordingly. Adam will monitor.	



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Date / Time 20/08/2019 10:11:00 AM Person Name Responsible Gaming DOR Person ID Pers Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	Domestic growth pushes Star Entertainment Group forward despite reduced spend by International VIPs https://www.asgam.com/index.php/2019/08/19/makinohara-city-in-shizuoka-pulls-out-of-japans-ir-race/	 PHOTO REQUIRED
Date / Time 20/08/2019 10:17:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP12 PRE Tables Advised ACM Maple Adam to remind meber for substantial break. Patron's detail txted accordingly. Patron played for 14 hrs with 2 hrs as his longest break. ACM Adam advised he will be in the meeting for an hrs. RGA will monitor if another rminder will be required.	[REDACTED]
Date / Time 20/08/2019 10:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Other Referral Location Table Games RGA bp354596	Advised ACM Maple Adam to remind member for substantial breaks according to SPUNK 20 hrs. Patron's detail txted accordingly. ACM Adam advised he will be in the meeting for an hrs. RGA will monitor if another rminder will be required.	
Date / Time 20/08/2019 10:21:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow up call 1) No answer.	
Date / Time 20/08/2019 10:24:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow Up. 1) Phone has been disconnected	
Date / Time 20/08/2019 10:26:00 AM Person Name Responsible Gaming DOR Person ID Person Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	Austrac probes casino 'junkets' for potential gaps in law https://www.theage.com.au/business/companies/austrac-probes-casino-junkets-for-potential-gaps-in-law-20190816-p52hxe.html	



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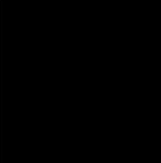



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Date / Time 20/08/2019 10:28:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow Up call. 1) Mobile is switched off.	[REDACTED]	
Date / Time 20/08/2019 10:35:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	Follow Up Call. 1) [REDACTED] requested to be called in an hour (11:30 am 20/08)	[REDACTED]	
Date / Time 20/08/2019 10:38:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow up call 1) No answer.	[REDACTED]	
Date / Time 20/08/2019 10:42:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow up call 1) No answer.	[REDACTED]	
Date / Time 20/08/2019 10:46:00 AM Person Name Responsible Gaming DOR Person ID Person Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	Crown Sydney to retain valuable sight lines after settlement with Infrastructure NSW https://www.asgam.com/index.php/2019/08/19/alvin-chau-fights-back-initiates-legal-action-against-australian-media-outlet-the-age-for-false-reporting-seeks-full-retraction-and-claims-significant-monetary-damages/	 PHOTO REQUIRED	
Date / Time 20/08/2019 10:46:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion follow up Referral Location No Referral RGA jv031797	SE Follow Up. 1). Requested for a call back in the afternoon and wishes to speak to a Mandarin-speaking RGA	[REDACTED]	



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Date / Time 20/08/2019 10:48:00 AM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	<p>Suncity Group cites high costs and lack of demand as Australian VIP Clubs closed.</p> <p>https://www.asgam.com/index.php/2019/08/19/crown-sydney-to-retain-valuable-sight-lines-after-settlement-with-infrastructure-nsw/</p> <p>Leading Asian junket operator Suncity Group has confirmed it will shut down its Australian fixed VIP clubs at Crown Melbourne and The Star Sydney.</p>		
Date / Time 20/08/2019 10:53:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location GHTel Service RGA jv031797	<p>[REDACTED] came to RGC to enquire about revocation. Revocation process and requirements were explained. Reiterated the importance of 12 months breach-free requirement. Referred [REDACTED] to GH for counselling. Aaron from COMMS and Paul from SV notified.</p>		
Date / Time 20/08/2019 11:00:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Paperwork Received Referral Location RGP RGA jt380953	<p>Received report via mail. Sent report to RGPS for vetting.</p>		
Date / Time 20/08/2019 11:02:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA gj014394	<p>PP12hrs MGF Gaming-Machines</p> <p>In response to Splunk, I attended R2005 for reminding [REDACTED] to take a regular break. Patron thanked my service and appreciated the reminder.</p>		
Date / Time 20/08/2019 11:14:00 AM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	<p>Philippine National Police reveals at least 52 kidnappings linked to casinos since 2017</p> <p>https://www.asgam.com/index.php/2019/08/16/las-vegas-sands-sponsors-major-osaka-music-festival-summer-sonic/</p>		
Date / Time 20/08/2019 11:16:00 AM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA gj014394	<p>Australian Gaming Expo sets new attendance record with 9,009 visits in 2019</p> <p>https://www.asgam.com/index.php/2019/08/16/philippine-national-police-reveals-at-least-52-kidnapping-linked-to-casinos-since-2017/</p> <p>The Australasian Gaming Expo, which wrapped up in Sydney on Thursday, attracted a record 9,009 total visits to the event this year, representing a 4% increase on 2018 numbers.</p>		



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Date / Time 20/08/2019 11:26:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA gj014394	PP16 MGF Machines In response to Splunk, I attended G3204 for reminding patron to take a break. [REDACTED] promised she would go home soon.	[REDACTED]
Date / Time 20/08/2019 11:49:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA bp354596	PP20 PRE Machines RGA approached [REDACTED] to advise of the PP policy and remind to go for substantial break. [REDACTED] aware of the PP now and will leave shortly. SV Paul provided coverage. Patron played for 22 and half hrs.	
Date / Time 20/08/2019 11:52:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location Chinese Peer Connection (East) RGA gj014394	[REDACTED] presented at RGC inquiring about revocation. All relevant information has been passed on. I advised [REDACTED] to seek counselling service.	
Date / Time 20/08/2019 11:53:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Observable Signs Referral Location No Referral RGA bp354596	While approaching another member at Teak room Balcony area; [REDACTED] was found in deep sleep at the couch. SSO 156 attended and SV Paul provided coverage. [REDACTED] said she is waiting for her friend and will leave in half an hour; she was in the casino just this morning at 5 am. Advised her that sleeping/resting at the premise is not acceptable. She understood.	
Date / Time 20/08/2019 12:11:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP20 PRE Tables Advised ACM Maple Bing to remind member for substantial break. Patron's detail txted accordingly.	
Date / Time 20/08/2019 12:17:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP20 VIP Tables Advised DSM Jamie to remind member for substantial break. Patron palyed for 23 hrs and 46 minutes with not substantial breaks. Patron's detail txted accordingly. DSM Jaime replied back that patron left immediately.	



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Date / Time 20/08/2019 12:25:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Third Party Nature of Service Revocation Paperwork Received Referral Location No Referral RGA jt380953	Received report and written request (Chinese and English by [REDACTED] from [REDACTED] - Bayside Counselling.	[REDACTED]	
Date / Time 20/08/2019 12:26:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Information Referral Location No Referral RGA jt380953	Called [REDACTED] and spoke to her in Mandarin and explained that we have received a report and request on her behalf. She acknowledges that she needs help because she doesn't have her own email. Explained that's fine but we still need her Application signed. Will issue a Chinese Application via post.		
Date / Time 20/08/2019 12:31:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA gj014394	PP16 MGF Tables In response to Splunk, I attended BA1207 for reminding patron to take a break. [REDACTED] left immediately. Wilson AM and Paul SV advised.		
Date / Time 20/08/2019 12:40:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Gaming Equipment Damage Referral Location No Referral RGA gj014394	Judy SV advised that a Rapid Roulette terminal screen was damaged by unknown male at 6:45am this morning.		
Date / Time 20/08/2019 12:45:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA jv031797	PP12 PRE Machines Advised VOSM Sav that [REDACTED] has reached 14 hours of play with no significant breaks.		
Date / Time 20/08/2019 1:22:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Application Referral Location No Referral RGA jt380953	Emailed Application to [REDACTED]		



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Date / Time 20/08/2019 1:28:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP20 PRE Tables Advised DSM Jaime that [REDACTED] has reached 20 hours of play with no significant breaks. ACM Bing contacted and [REDACTED] details passed on as per Jaime's request.	[REDACTED]
Date / Time 20/08/2019 1:52:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Third Party Nature of Service TPE Information Referral Location No Referral RGA jt380953	RGA George received a call from [REDACTED] inquiring about Third Party Exclusion. She stated that her mother had borrowed over 20k from the loan sharks. All relevant information was provided by George. Advised [REDACTED] to seeking counselling as well.	[REDACTED]
Date / Time 20/08/2019 1:55:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP20 PRE Tables RGAs attended with Kevin Premium Host assisted with translation. Advised patron to go for breaks; PP policy explained again. She said she will leave at 14.30 PM. SV Raff provided coverage. Then at 14:30 pm, RGAs walked to Maple again; still found her so advised her to leave accordingly. AM Zoe has been acknowledged on this incident.	[REDACTED]
Date / Time 20/08/2019 2:04:00 PM Person Name RGC Male Unknown Person ID Perso [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location GH City RGA gj014394	Received a call from an unknown male asking if he could not provide a counseling report. his application of revocation can still be processed. I explained to him that the counseling report is part of the process of revocation. no report we can not clarify the gambling problem. I advised him to seek a counseling service.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">PHOTO REQUIRED</p> <p style="text-align: center;"> responsiblegaming <small>ANIMATED GRAPHICS SUPPORT SUPPORT CENTER BY INFO 800-408-888 Responsible Gaming Center 905-900-096</small> </p> </div>
Date / Time 20/08/2019 2:10:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location GHTel Service RGA gj014394	Paul SV advised that [REDACTED] was playing at 3104. I attended and met with SSO #31. [REDACTED] was removed from gaming floor via Las Vegas entry and advised to seek counselling service. Noticed he had applied for revocation. email sent to Leon and Jenny.	[REDACTED]
Date / Time 20/08/2019 2:45:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Other Referral Location No Referral RGA gj014394	I attended G3202 for advising patron to take a break. [REDACTED] left peacefully.	[REDACTED]



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Person Registration Details	Comments	Photo
Date / Time 20/08/2019 2:49:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Other Referral Location No Referral RGA gj014394	I attended G3402 for advising [REDACTED] to take a break. [REDACTED] had already left gaming floor. nil contact.	
Date / Time 20/08/2019 2:50:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Application Referral Location No Referral RGA jt380953	Posted Chinese Revocation Application.	
Date / Time 20/08/2019 2:50:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Other Referral Location Table Games RGA gj014394	I was told by Matthew ACM that [REDACTED] would leave at 3:30pm while on canvassing on gaming floor.	
Date / Time 20/08/2019 2:55:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location RGC RGA bp354596	[REDACTED] called to query for revocation status. Advised him to initiate the request by sending an email to RGC. [REDACTED] stated that he sent couples of times already but no received any response. Asked what is the email he sent to; he can't remember so requested to send the email address to him via his mobile number again. The RGC email was sent accordingly. Stated firmly to him do not enter the gaming floor in the mean time. Contact number updated.	
Date / Time 20/08/2019 3:01:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP16 VIP Tables Advised ACM MGHY Nicole to remind member for substantial break. Patron's details txted accordingly. Nicole will have a chat to her.	
Date / Time 20/08/2019 3:03:00 PM Person Name Responsible Gaming DOR Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA jt380953	Displayed new Code of Conduct availability DL signs at the below ; - Western Cage - Level 1 Cage - Main Cage - Mahogany Cage - Teak Cage - Poker Room Cage	 PHOTO REQUIRED



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Person Registration Details	Comments	Photo
Date / Time 20/08/2019 3:18:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service RG WOL Referral Location No Referral RGA jt380953	RG WOL issued for CM Only for 3 months due to sleeping on site. Expires 20/11/2019. Refer to RGOM Leon.	[REDACTED]
Date / Time 20/08/2019 3:19:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service RG WOL Referral Location No Referral RGA jt380953	RG WOL issued for CM Only for 12 months due to sleeping in Carpark. Expires 20/08/2020. Refer to RGOM Leon.	[REDACTED]
Date / Time 20/08/2019 3:40:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Information Referral Location RGC RGA jt380953	Responded to [REDACTED] via email and advised that I have gotten in touch with [REDACTED] and advised her the next steps in her Application.	[REDACTED]
Date / Time 20/08/2019 3:42:00 PM Person Name Responsible Gaming DOR Person ID Person Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA jt380953	Electronic signages audited. Christine Person (Cage Admin Manager) advised she is aware that the signage (Cage only) needs to be updated and she will advise when this has been actioned.	 PHOTO REQUIRED
Date / Time 20/08/2019 3:50:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Request for Revocation Referral Location No Referral RGA jt380953	Received request for revo email.	[REDACTED]
Date / Time 20/08/2019 3:57:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Cancelled Referral Location No Referral RGA jt380953	Sent declined revo letter via email due to breach on 20/08/2019. Can reapply on or after 20/08/2020. Any questions please refer to RGOM Leon.	[REDACTED]



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Person Registration Details		Comments	Photo
Date / Time 20/08/2019 3:58:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Request for Revocation Referral Location No Referral RGA jt380953	Received request for revocation email.	[REDACTED]	
Date / Time 20/08/2019 3:59:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA bp354596	PP16 VIP Tables Advised ACM Mghy Nicole to remind member for break. Patron's details txted accordingly. Nicole will monitor. Patron played for 18 hrs with 4 hrs break.		
Date / Time 20/08/2019 3:59:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Application Referral Location No Referral RGA jt380953	Emailed Revo Application.		
Date / Time 20/08/2019 3:59:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Application Referral Location No Referral RGA jt380953	Emailed Revo Application.		
Date / Time 20/08/2019 4:12:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Host RGA bp354596	PP20 VIP Tables Advised DSM Beck to remind member to leave due to almost reached 24 hrs. Patron played for 23 and half with 3 and half hrs break since noon. Beck will speak to member.		
Date / Time 20/08/2019 4:34:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Report Writer Contact - RGP Referral Location No Referral RGA sm029276	Left message for Personal [REDACTED] (report writer GH West) to call.		



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Person Registration Details	Comments	Photo
Date / Time 20/08/2019 5:05:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Mistaken Identity Referral Location No Referral RGA gj014394	I found patron playing F9501 looked like [REDACTED]. Jo conducted an ID check and found her name was [REDACTED]. Wrong identity. Apologised to patron. Paul SV advised.	[REDACTED]
Date / Time 20/08/2019 5:08:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Information Referral Location Chinese Peer Connection (East) RGA gj014394	Received a call from [REDACTED] inquiring about revocation. I explained that he was not qualified due to recent breach of SE. I advised [REDACTED] to seek a counselling.	[REDACTED]
Date / Time 20/08/2019 5:16:00 PM Person Name Responsible Gaming DOR Person ID Perso [REDACTED] Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA bp354596	Checked SPLUNK and WEBEX.	 PHOTO REQUIRED
Date / Time 20/08/2019 5:42:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location No Referral RGA jv031797	Information call received from Andrew (SV) advising that [REDACTED] was refused entry at Monte Carlo at 5:38 pm. Nil contact with RGA.	[REDACTED]
Date / Time 20/08/2019 5:57:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA jv031797	PP20 VIP Tables Advised DSM Beck that [REDACTED] has reached 20 hours of play with no significant breaks.	[REDACTED]
Date / Time 20/08/2019 6:32:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Host RGA ov360590	PP20 PRE Tables DSM (Beck) advised [REDACTED] playing for 20hrs with no significant break.	[REDACTED]



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Person Registration Details		Comments	Photo
Date / Time 20/08/2019 6:37:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Third Party Nature of Service Revocation Information Referral Location RGC RGA ov360590	<p>[REDACTED], mother of [REDACTED] called RGC to enquire of her Revo process and stated that it has been a long time and she haven't heard anything from Crown. Advised [REDACTED] that we are still waiting for her report therefore we could not move forward without the report from her Psychologist. [REDACTED] required having a copy of the report guideline to be sent to her home address. RGA email RGOC to post it out to [REDACTED] and [REDACTED]</p>	[REDACTED]	
Date / Time 20/08/2019 6:45:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Other Referral Location RGA RGA ov360590	<p>ACM Bing advised that [REDACTED] has returned to play 2hrs earlier than instructed yesterday and he will have a chat to her to reinstate that she must follow the instruction that was given otherwise it will result extended break requirement for future reference.</p>	[REDACTED]	
Date / Time 20/08/2019 7:11:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Data Follow up Referral Location RGC RGA ov360590	<p>DFU - [REDACTED] is happy with his level of gaming and do not have any concern, RG services explained and business card offered. Removed from pager and returned to KH. DSM Beck was advised prior to approached. Teresa from SV provided coverage.</p>	[REDACTED]	
Date / Time 20/08/2019 7:28:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Data Follow up Referral Location RGC RGA ov360590	<p>DFU - RGA approached [REDACTED] at BJ0602 with SV Rohan provided coverage, [REDACTED] stated that he has no problem with his gaming and only come to Crown occasionally with his cousin for fun. RG services explained and business card offered. Removed from pager.</p>	<p>PHOTO REQUIRED</p> <p>responsiblegaming <small>MEMBER OF RESPONSIBLE GAMING</small> Crown's Responsible Gaming 1800 656 656 Responsible Gaming Centre 1802 607 398</p>	
Date / Time 20/08/2019 7:37:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Revocation Information Referral Location RGC RGA ov360590	<p>[REDACTED] called RGC to enquire of her Revo process and stated that it has been a long time and she haven't heard anything from Crown. Advised [REDACTED] that we are still waiting for her report therefore we could not move forward without the report from her Psychologist. [REDACTED] required having a copy of the report guideline to be sent to her home address. RGA email RGOC to post it out to [REDACTED] and [REDACTED]</p>	[REDACTED]	
Date / Time 20/08/2019 7:40:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Data Follow up Referral Location RGC RGA ov360590	<p>DFU - DSM Beck was advised prior to approached. [REDACTED] stated that he is comfortable with his gaming and have no concern, RG services explained, removed from DFUP and returned to SB01</p>	[REDACTED]	



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Person Registration Details	Comments	Photo
Date / Time 20/08/2019 8:18:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 PRE Tables AACM Paul from Teak was advised and will remind patron to take break.	[REDACTED]
Date / Time 20/08/2019 8:25:00 PM Person Name Responsible Gaming Audit Person ID Perso Referred By Responsible Gaming Nature of Service GM/TG/Staff & FATG focus Referral Location No Referral RGA ov360590	Canvassed gaming floor around EGM, TG and FATG areas.	 <p>PHOTO REQUIRED</p> <p>responsiblegaming</p> <p>ANALYSIS & REPORTS SUPPORT Customer Service No. 1800 950 888 Responsible Gaming Centre 1800 901 008</p>
Date / Time 20/08/2019 9:15:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Paperwork Received Referral Location GH City RGA ov360590	[REDACTED] called to advised that she has sent in her signed application and want to check if RGC have received that from. Advised that RGC have received her form and the next step is to see a Psychologist or counsellor so that she could get her report done. Chinese GH City phone number provided. advised [REDACTED] to stay off GF until Revo process completed.	[REDACTED]
Date / Time 20/08/2019 9:24:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA ov360590	Checked SPLUNK and WEBEX.	 <p>PHOTO REQUIRED</p>
Date / Time 20/08/2019 9:29:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA ov360590	Matt from SV called to advise that [REDACTED] entered the GF and went to pit 15, Matt advised RGA to hold back as there were no SSO available. While waiting for SV to call back [REDACTED] exited via Atrium. Nil contact to RGA.	[REDACTED]
Date / Time 20/08/2019 10:38:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location No Referral RGA ov360590	Matthew from SV advised that [REDACTED] was refused entry at Western Entry after ID checked. Nil contact to RGA.	[REDACTED]



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Person Registration Details		Comments	Photo
Date / Time 20/08/2019 10:55:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Data Follow up Referral Location RGC RGA ov360590	DFU - Approached [REDACTED] or DFU with SV coverage from Rohan, [REDACTED] stated he has no concern and is happy with his level of gaming. RG services explained and business card offered but was refused. Removed from pager.	[REDACTED]	
Date / Time 20/08/2019 11:13:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 VIP Tables Advised Mah ACM Jeff that [REDACTED] has reached 15hours of play with no significant breaks.	[REDACTED]	
Date / Time 20/08/2019 11:14:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 VIP Tables Advised Mah ACM Jeff that [REDACTED] has reached 14hours of play with no significant breaks.	[REDACTED]	
Date / Time 21/08/2019 12:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 PRE Tables Advised ACM Nigel that [REDACTED] had reached 15hours of play without significant breaks. Nigel will follow up.	[REDACTED]	
Date / Time 21/08/2019 1:09:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 PRE Tables AACM Paul was advised to remind patron to take break. 14hrs with no significant break.	[REDACTED]	
Date / Time 21/08/2019 1:13:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 PRE Tables Advised AACM Paul that [REDACTED] has reached 15hours of play with no significant breaks.	[REDACTED]	



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Person Registration Details	Comments	Photo
Date / Time 21/08/2019 1:15:00 AM Person Name RGC Male Unknown Person ID Person Referred By Self Nature of Service Seeking other Assistance Referral Location Security RGA ov360590	Unknown male attended RGC wanting to see Father James. Explained to Male that Father James is in on Monday – Friday 7:30 till 12:30. RGA noticed that he was substance effected and notified Jodie in SV, SSM Shane and SSOs attended and removed Male off premises to the riverside.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center;">PHOTO REQUIRED</p> <p style="font-size: 8px;"> ANALYSIS & SUPPORT Games' Check by Mail 900 900 888 Responsible Gaming Centre 1822 400 008 </p> </div>
Date / Time 21/08/2019 1:17:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA ov360590	PP12 VIP Machines Playing for 15hours with no significant break. VOSM Tien will remind patron to take substantial breaks.	
Date / Time 21/08/2019 2:18:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Self Exclusion Referral Location GHTEL Service RGA ov360590	TG AM Central advised that [REDACTED] would like to apply for SE, Relocated to RGA where SE conditions, boundaries and obligations explained. Application successfully processed with Kath Pers. Poker AM acted as witness.	
Date / Time 21/08/2019 2:33:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP16 PRE Tables AACM Paul was advised and will follow up with patron.	
Date / Time 21/08/2019 3:18:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP16 MGF Tables ACM Niko was advised and will follow up with patron.	
Date / Time 21/08/2019 3:20:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 MGF Tables Advised ACM Mah Para [REDACTED] played for 14hrs with no significant break and to remind patron to take a break.	



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DAILY OPERATIONS REPORT FOR GAMING DATE Aug 20, 2019

Person Registration Details		Comments	Photo
Date / Time 21/08/2019 3:25:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA ov360590	PP16 MGF Machines Approached [REDACTED] to advise him of his PP to find his mother was using his card and stated that he is playing around the area. T&C of CR explained and warning given. 16hrs with no significant break where she claimed that they are collecting the birthday bonuses and will leave a round 6am.	[REDACTED]	
Date / Time 21/08/2019 3:26:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Card Misuse Referral Location Gaming Machines RGA ov360590	Card was using by [REDACTED] mother, given warning and advised to use her own card when play.		
Date / Time 21/08/2019 3:38:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA ov360590	PP16 MGF Machines RGA approached with SV coverage from Laurie to advise [REDACTED] to take substantial break. PP policy explained.		
Date / Time 21/08/2019 3:40:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Gaming Machines RGA ov360590	PP12 MGF Machines RGA approached with SV coverage from Laurie to advise [REDACTED] to take substantial break. PP policy explained.		
Date / Time 21/08/2019 3:55:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP16 MGF Tables ACM Dean was advised to remind patron to take break.		
Date / Time 21/08/2019 5:17:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location Table Games RGA ov360590	PP12 VIP Table Games Advised TG Mahogany ACM Para. 15 hrs with no significant break.		



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Person Registration Details		Comments	Photo
Date / Time	21/08/2019 5:50:00 AM	PP12 MGF Tables RGA approached [REDACTED] to remind for substantial break. [REDACTED] aware of this and will leave soon. Matthew provided coverage.	
Person Name	[REDACTED]		
Person ID	[REDACTED]		
Referred By	Responsible Gaming		
Nature of Service	Play Periods		
Referral Location	Table Games	PP16 PRE Tables RGA approached [REDACTED] to remind for substantial break. [REDACTED] aware of this and will leave in a couple of hrs. AM Georgia was advised and will KALO [REDACTED].	
RGA	ov360590		
Date / Time	21/08/2019 5:51:00 AM		
Person Name	[REDACTED]		
Person ID	[REDACTED]	PP16 MGF Tables RGA approached [REDACTED] to remind for substantial break. [REDACTED] aware of this and will leave around 10am.	
Referred By	Responsible Gaming		
Nature of Service	Play Periods		
Referral Location	Table Games		
RGA	ov360590		
Date / Time	21/08/2019 5:53:00 AM	PP12 VIP Tables ACM Para was advised and will remind patron to take substantial break.	
Person Name	[REDACTED]		
Person ID	[REDACTED]		
Referred By	Responsible Gaming		
Nature of Service	Play Periods		
Referral Location	Table Games	PP12 VIP Tables ACM Para was advised and will remind patron to take substantial break.	
RGA	ov360590		
Date / Time	21/08/2019 5:55:00 AM		
Person Name	[REDACTED]		
Person ID	[REDACTED]		
Referred By	Responsible Gaming		
Nature of Service	Play Periods		
Referral Location	Table Games		
RGA	ov360590		

Registration Date/Time	Operational Overview	Created By
20/08/2019 09:27:00 AM	An SMS sent to Jamie Per [REDACTED] DSM for requesting to remove the host from self exclusion account due to RGA does not have the authority to do so.	gj014394
20/08/2019 09:36:00 AM	Yokohama mayor set to announce official IR bid https://www.asgam.com/index.php/2019/08/19/yokohama-mayor-set-to-announce-official-ir-bid/	gj014394
20/08/2019 09:39:00 AM	Alvin Chau fights back: initiates legal action against Australian media outlet The Age for "false reporting" seeks full retraction and claims "significant monetary damages" https://www.asgam.com/index.php/2019/08/19/cambodia-to-stop-issuing-online-gaming-licenses-report/	gj014394
20/08/2019 10:11:00 AM	Domestic growth pushes Star Entertainment Group forward despite reduced spend by International VIPs https://www.asgam.com/index.php/2019/08/19/makinohara-city-in-shizuoka-pulls-out-of-japans-ir-race/	gj014394
20/08/2019 10:26:00 AM	Austrac probes casino 'junkets' for potential gaps in law https://www.theage.com.au/business/companies/austrac-probes-casino-junkets-for-potential-gaps-in-law-20190816-p52hxe.html	gj014394
20/08/2019 10:46:00 AM	Crown Sydney to retain valuable sight lines after settlement with Infrastructure	gj014394



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Registration Date/Time	Operational Overview	Created By
	NSW https://www.asgam.com/index.php/2019/08/19/alvin-chau-fights-back-initiates-legal-action-against-australian-media-outlet-the-age-for-false-reporting-seeks-full-retraction-and-claims-significant-monetary-damages/	
20/08/2019 10:48:00 AM	Suncity Group cites high costs and lack of demand as Australian VIP Clubs closed. https://www.asgam.com/index.php/2019/08/19/crown-sydney-to-retain-valuable-sight-lines-after-settlement-with-infrastructure-nsw/ Leading Asian junket operator Suncity Group has confirmed it will shut down its Australian fixed VIP clubs at Crown Melbourne and The Star Sydney.	gj014394
20/08/2019 11:14:00 AM	Philippine National Police reveals at least 52 kidnappings linked to casinos since 2017 https://www.asgam.com/index.php/2019/08/16/las-vegas-sands-sponsors-major-osaka-music-festival-summer-sonic/	gj014394
20/08/2019 11:16:00 AM	Australian Gaming Expo sets new attendance record with 9,009 visits in 2019 https://www.asgam.com/index.php/2019/08/16/philippine-national-police-reveals-at-least-52-kidnapping-linked-to-casinos-since-2017/ The Australasian Gaming Expo, which wrapped up in Sydney on Thursday, attracted a record 9,009 total visits to the event this year, representing a 4% increase on 2018 numbers.	gj014394
20/08/2019 03:03:00 PM	Displayed new Code of Conduct availability DL signs at the below ; - Western Cage - Level 1 Cage - Main Cage - Mahogany Cage - Teak Cage - Poker Room Cage	jt380953
20/08/2019 03:42:00 PM	Electronic signages audited. Christine Person (Cage Admin Manager) advised she is aware that the signage (Cage only) needs to be updated and she will advise when this has been actioned.	jt380953
20/08/2019 05:16:00 PM	Checked SPLUNK and WEBEX.	bp354596
20/08/2019 09:24:00 PM	Checked SPLUNK and WEBEX.	ov360590