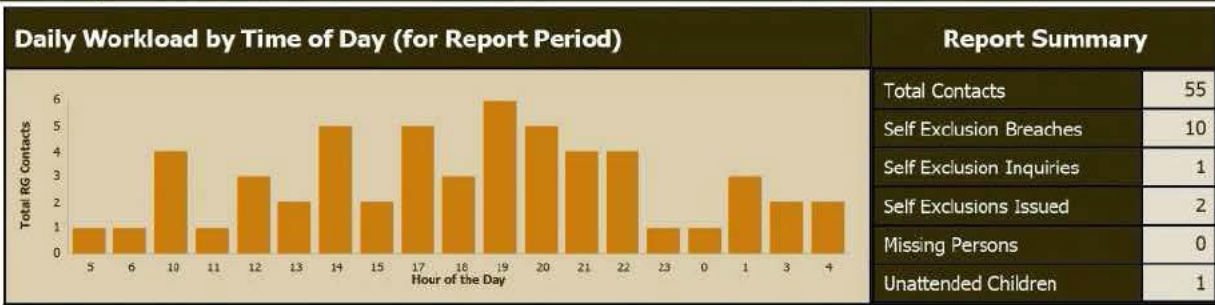


CROWN RESPONSIBLE GAMING
 DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018



Person Registration Details	Comments	Photo
Date / Time 03/09/2018 6:23:00 AM Person Name ██████████ Person ID ██████████ Referred By Table Games Nature of Service Observable Signs Referral Location RGSC RGA jc017687	Received call from Maple Rm TG AM Glen informing that ██████ was falling asleep at gaming table. RGLO attended and talked to ██████. She acknowledged that she has been in the casino for 8 hours. During the conversation with RGLO, ██████ could not keep her eyes opened. Advised her to go home for a substantial break. RGSC business card issued. ██████ left shortly afterwards.	
Date / Time 03/09/2018 9:56:00 AM Person Name Responsible Gaming DOR Person ID ██████ Person Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA pf370890	SYCO Report checked - 9 am	
Date / Time 03/09/2018 10:15:00 AM Person Name ██████████ Person ID ██████████ Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	PP20hrs VIP Table-Games Advised ACM (Mark ██████) required a substantial break.	
Date / Time 03/09/2018 10:38:00 AM Person Name ██████████ Person ID ██████████ Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA pf370890	PP20hrs MGF Table-Games No Live rating	
Date / Time 03/09/2018 10:45:00 AM Person Name ██████████ Person ID ██████████ Referred By Responsible Gaming Nature of Service Breach of Self Exclusion Referral Location No Referral RGA pf370890	SV (Renee) advised ██████ was in Pit 8. SSO#54 attended. Removed via Atrium.	



RESPONSIBLE GAMING


DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 10:50:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	PP20hrs MGF Table-Games Spoke to [REDACTED] and advised that she needed to take a substantial break as she had been on the gaming floor for more than 20 hours(+). [REDACTED] said she was meeting her son for lunch and had stayed in the Hotel. She said she would not come back to the gaming floor till after dinner 8pm.	[REDACTED]
Date / Time 03/09/2018 11:00:00 AM Person Name Responsible Gaming Audit Person ID Perso Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA pf370890	Canvassed gaming floor around EGM and FATG areas.	PHOTO REQUIRED
Date / Time 03/09/2018 12:07:00 PM Person Name RGC Male Unknown Person ID Perso Referred By Responsible Gaming Nature of Service Unattended Child Referral Location No Referral RGA pf370890	Assisted SSO with unattended male child in B1, the Male child was able to tell us his mum's mobile number, made contact and she was just up in the food court. Security and I returned child back to his mum.	PHOTO REQUIRED
Date / Time 03/09/2018 12:23:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Seeking other Assistance Referral Location No Referral RGA pf370890	[REDACTED] called RGLO looking for why he was banned. Asked him to call Person [REDACTED] and ask for Security.	[REDACTED]
Date / Time 03/09/2018 12:27:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Other Referral Location No Referral RGA pf370890	SV (Scotty) advised [REDACTED] was in pit 8. SSO#48 attended, asked patron for ID. Patron mis-identified and is the follow: [REDACTED]	[REDACTED]
Date / Time 03/09/2018 1:46:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	PP20hrs VIP Table-Games Advised ACM (Nicole) that [REDACTED] needs to take a substantial break.	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 1:47:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location No Referral RGA gj014394	Received a call from [REDACTED] enquiring about why his revocation application was declined. I advised him to send an email.	[REDACTED]
Date / Time 03/09/2018 1:48:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA pf370890	Syco Report Checked 1pm	 PHOTO REQUIRED
Date / Time 03/09/2018 2:07:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	24hrBreak VIP Table-Games Spoke to ACM (Nicole) [REDACTED] needs to take a substantial break.	[REDACTED]
Date / Time 03/09/2018 2:15:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Breach of Self Exclusion Referral Location No Referral RGA gj014394	Observed [REDACTED] in pit 12 while canvassing on the gaming floor. [REDACTED] decamped via Mings entry once he noticed me. Renee SV advised.	[REDACTED]
Date / Time 03/09/2018 2:17:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service WOL recommendation to SIMU Referral Location No Referral RGA lp025083	12 month WOL recommendation sent to SIU.	[REDACTED]
Date / Time 03/09/2018 2:21:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Seeking other Assistance Referral Location No Referral RGA pf370890	[REDACTED] called RSGC requesting why he had been stopped at the Gaming Floor entrance on the weekend. I transferred his call to Personal [REDACTED]	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details		Comments	Photo
Date / Time 03/09/2018 2:34:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location Gambler's Help Counselling Service RGA gj014394	Zoe SV advised that [REDACTED] was in the Riverside bar with his friend. I attended and met with SSO #45. [REDACTED] was removed from the gaming floor via Food Court and advised to seek counselling.	[REDACTED]	
Date / Time 03/09/2018 3:24:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	PP20hrs MGF Table-Games Spoke directly to [REDACTED] and advised her not to return to the gaming floor before 1am 04/09/18. Put a comment in Syco and advised ACM Vera.	[REDACTED]	
Date / Time 03/09/2018 3:32:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service WOL recommendation to SIMU Referral Location No Referral RGA lp025083	12 month WOL recommendation sent to SIU.	[REDACTED]	
Date / Time 03/09/2018 5:36:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service WOL Referral Location No Referral RGA gj014394	Scotty SV advised that [REDACTED] was in Mahogany Room Reception. Phi and I attended and explained the WOL to him in Chinese. [REDACTED] fully understood. I told him that no money would be refunded to him as he had requested. He also needed to stay away for 12 months. The formal letter of WOL will be sent to his home address. [REDACTED] (Hotel security) escorted [REDACTED] out off the premises. Sherin [REDACTED] (Host) and Leon advised.	[REDACTED]	
Date / Time 03/09/2018 5:40:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Self Nature of Service Revocation Information Referral Location Gambler's Help Counselling Service RGA gj014394	[REDACTED] presented at RGSC requesting about revocation, I explained that he was not qualified due to his recent SE breach. I advised [REDACTED] to seek counselling. GH information provided.	[REDACTED]	
Date / Time 03/09/2018 5:46:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Data Follow up Referral Location No Referral RGA gj014394	Data follow up. [REDACTED] declined having a gambling issue. He does not come to crown often.	PHOTO RETURNED Crown Casino 200 West Street Suite 1000 Vancouver, BC V6B 1A1	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 5:51:00 PM Person Name RGC Male Unknown Person ID Perso Referred By Table Games Nature of Service Observable Signs Referral Location No Referral RGA pf370890	ACM (Ashley) advised that there was a young male at Pit 10 who had expressed to the dealer he was always losing. I observed for about 10 mins he seemed happy but he was winning at the time. Ashley said he got quite agitated when he was losing. I approached the patron and he didn't want to engage in a conversation, he calmly stated he was ok and losing was part of gambling. I advised ACM (Vera) of the conversation and she said she would monitor patron and would make contact if there were further concerns. Declined a RGSC Business Card.	
Date / Time 03/09/2018 5:58:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Observable Signs Referral Location No Referral RGA pf370890	Spoke to [REDACTED] on MGF who appeared distant when talking to him. Said he had been here since early morning, no live ratings.	
Date / Time 03/09/2018 6:03:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA gj014394	PP16hrs VIP Table-Games Advised Nicole (ACM) to remind patron to take a break.	
Date / Time 03/09/2018 6:38:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA pf370890	24hrBreak MGF Table-Games ACM David called from Pit 8 advised [REDACTED] had been un-carded for the last 2 hours and had hit 24 hrs play. Spoke to [REDACTED] and advised she had to go home and take 24 hours break. [REDACTED] agreed to leave.	
Date / Time 03/09/2018 6:45:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA pf370890	[REDACTED] put onto "RGLO" pager Return to Ray2 pager	
Date / Time 03/09/2018 6:48:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA pf370890	Syco Report Checked 5pm	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 7:00:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA fb022711	[REDACTED] removed from "PP20" pager group and returned to "TL01" pager group.	[REDACTED]
Date / Time 03/09/2018 7:02:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA fb022711	[REDACTED] removed from "PP20" pager and returned to "XH" pager group.	[REDACTED]
Date / Time 03/09/2018 7:04:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA fb022711	[REDACTED] removed from "PP20" pager group.	PHOTO REQUIRED Crown Gaming 1000 W. Broadway Suite 4000 Las Vegas, NV 89102-1000 (702) 731-1111
Date / Time 03/09/2018 7:19:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location No Referral RGA fb022711	Surveillance (Jodie) advised [REDACTED] attempted entering to the gaming floor via the Promenade Bridge; ID shown and confirmed SE status.	[REDACTED]
Date / Time 03/09/2018 7:50:00 PM Person Name Responsible Gaming Audit Person ID Person Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA rz034057	Canvassed gaming floor around EGM and FATG areas.	PHOTO REQUIRED RESPONSIBLE GAMING SUPPORT Customer's Gaming Help 800.855.858 Responsible Gaming Center 800.001.198
Date / Time 03/09/2018 7:55:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA rz034057	RGLO was contacted by SV and advised that [REDACTED] was in Pit 8. RGLO attended but by the time they got there, [REDACTED] was escorted out by SSOs via Mante Carlo entry. Nil contact with RGLO.	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 8:07:00 PM Person Name RGC Female Unknown Person ID Person Referred By Responsible Gaming Nature of Service Observable Signs Referral Location Gaming Machines RGA rz034057	While canvassing the floor, RGLO noticed an Asian female playing on GM in the Teak room inserted her membership card into the play button to continuously play while watching the game and looking around. RGLO made a second sweep, but by that time the lady removed her card from the side where it was originally inserted. RGLO notified one of the room attendants and told them to keep an eye on the patron. Nil contact with RGLO.	
Date / Time 03/09/2018 8:17:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA fb022711	Surveillance (Jodie) advised [REDACTED] in Pit 4; attended with Security, but patron had already moved to Pit 7. When attended, advised by Security that [REDACTED] had left gaming floor via Monte Carlo without any interaction with RGLO or Security.	
Date / Time 03/09/2018 8:20:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Attempted Breach Referral Location No Referral RGA fb022711	Surveillance (Jodie) advised [REDACTED] attempted entry to the gaming floor via the Promenade Bridge; ID was unable to be produced and patron was denied the entry.	
Date / Time 03/09/2018 8:45:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Other Referral Location No Referral RGA fb022711	[REDACTED] appeared on RGLO pager; requested by TG ACM (Darren) in Pit 16 approach [REDACTED] and gently remind her of 1AM break. [REDACTED] denied the conversation taken place; approached [REDACTED] and reminded her of the conversations having with RGLO Phionna. [REDACTED] resisted and claimed she had only made a single bet during the afternoon (not bourne out by ratings). Advised [REDACTED] that she should leave the gaming floor immediately and return no sooner than 1AM or she could take a 24hr break as she had had only 1 x 3hr and 1 x 4.5hr break in 36hr gaming. [REDACTED] agreed and left the area.	
Date / Time 03/09/2018 8:55:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Self Exclusion Referral Location Gambler's Help Counselling Service RGA fb022711	TG AM (John) in Pit 10 called to advise a male presented at pit wishing to SE. Attended and escorted [REDACTED] and friend (Person Person) to RGSC. After explaining process, SE request was completed. Witnessed by RGLO Robert Person patron said he may call in the near future to arrange an appointment with an RGP.	
Date / Time 03/09/2018 9:02:00 PM Person Name [REDACTED] Person ID 5075 Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA rz034057	Informed by SV that [REDACTED] was in Pit 16. RGLO attended, but by that time [REDACTED] left Pit 16 and walked towards the central area. RGLO went to Pit 8 and 12 to check other Black Jack tables but was not able to locate [REDACTED]. Nil contacted.	



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 9:02:00 PM Person Name Responsible Gaming Audit Person ID Person Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA rz034057	Canvassed gaming floor around EGM and FATG areas.	
Date / Time 03/09/2018 9:15:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Host Nature of Service Welfare Referral Location No Referral RGA fb022711	GM Local Host (Kevin) advised [REDACTED] attended Teak Reception and was abusive when told she couldn't receive a complimentary/good-will F&B voucher. [REDACTED] claimed she had spent all her money and was entitled. Welfare check to be conducted; [REDACTED] added "RGLO" pager. Please return to "KYCG" pager group when completed.	[REDACTED]
Date / Time 03/09/2018 9:33:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA rz034057	Informed by Jodie in SV that [REDACTED] was at C6114. RGLO attended and talked to the male patron. He produced either a Proof of Age card or Western Australia driver licence (blue colour) with the name of Personal [REDACTED] and claimed this happened to him before. SSO #259 and 267 presented. The picture was shown to SSOs and without the doubt it was the same person. RGLO waited for a SSM to arrive to confirm the protocol. In the meantime; the patron left the area. The patron refused RGSC card, he noticed visible security presence and left the area before being approached.	[REDACTED]
Date / Time 03/09/2018 9:45:00 PM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA fb022711	SYCO Report checked - 9PM	
Date / Time 03/09/2018 10:02:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Referral Location No Referral RGA fb022711	PP16hrs MGF Gaming-Machines TG ACM (Matt) advised to request [REDACTED] take a significant break.	
Date / Time 03/09/2018 10:27:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA rz034057	24hrBreak MGF Table-Games Patron just completed 24hrs of play. [REDACTED] had a open rating on C1001, but by the time RGLO attended the machine, patron had left. Nil contact with RGLO	[REDACTED]



RESPONSIBLE GAMING


DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 03/09/2018 10:55:00 PM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA rz034057	RGLO received a call from SV stating that ██████ has breached SE and that SSO was escorting him out of Pit 8. RGLO did not attend due to being notified while this had already happened.	██████████
Date / Time 03/09/2018 10:55:00 PM Person Name Responsible Gaming Audit Person ID Perso ██████ Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA rz034057	Canvassed gaming floor around EGM and FATG areas.	
Date / Time 03/09/2018 11:45:00 PM Person Name Responsible Gaming Audit Person ID Perso ██████ Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA gj014394	Canvassed gaming floor around EGM and FATG areas.	
Date / Time 04/09/2018 12:10:00 AM Person Name ██████████ Person ID ██████████ Referred By Third Party Nature of Service Welfare Referral Location Gambler's Help Counselling Service RGA fb022711	<p>█████ son ██████ called RGSC wishing to enquire about a third-party SE; explained that ██████ would need to complete the SE of her own free will. Son was on-site trying to locate his mother. Spoke to him for approx. 40 mins and recommended a number of strategies and resources for ██████ and her family. Also spoke (at Perso request) with the father/husband (Pe) who believed she would never get better and he was considering a separation. Neither son nor husband wished to be identified as a source of information for ██████ gambling; they initially asked that I have her 'removed' for the night, but her son eventually approached and spoke with her. After waiting for an additional 30 mins nearby for support if required, both ██████ and son left the gaming floor. Ratings did not necessarily reflect due to the excessive time spent on the gaming floor. The son also disclosed that ██████ was lending money from "loan sharks" at Crown and despaired that she would ever acknowledge she has a problem.</p> <p>Ha</p>	██████████
Date / Time 04/09/2018 1:20:00 AM Person Name ██████████ Person ID ██████████ Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA fb022711	Patron required no further monitoring; faulty rating for C1001.	██████████



RESPONSIBLE GAMING




DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details	Comments	Photo
Date / Time 04/09/2018 1:26:00 AM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA fb022711	SYCO Report checked (faulty) - 1AM	
Date / Time 04/09/2018 1:34:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Self Exclusion Referral Location Gambler's Help Counselling Service RGA rz034057	[REDACTED] was issued with SE on 04/09/2018. Received a phone call from the central booth stating [REDACTED] is waiting and wants to SE. RGLO attended the central booth and escorted [REDACTED] to the RGSC. [REDACTED] attended alone and no interpretation was required.	[REDACTED]
Date / Time 04/09/2018 1:50:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA fb022711	Surveillance (Jodie) advised that [REDACTED] was located in Pit 12 at approx. 12:58 AM; Security attended and escorted him off the gaming floor via Ming's and on to a Riverwalk. The male was with friends and the removal became "heated" before all left the gaming floor. RGLO contacted; both were with patrons and unable to attend.	[REDACTED]
Date / Time 04/09/2018 3:19:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Cage & Count Nature of Service Self Exclusion Information Referral Location RGSC RGA fb022711	Cage AM (Duc) called to advise a male attended the main cage wanting to find out about the SE process. Met and spoke with [REDACTED] he initially wished to SE, but was concerned by the length of SE and the restrictions it would place on his ability to visit the gaming floor with his family. [REDACTED] then expressed an interest in the T/O process; en route to RGSC he asked if he would be allowed to visit the Sports Bar. When explained that it was on the gaming floor and he couldn't attend, [REDACTED] changed his mind (due to visiting for cricket match screenings). Business card accepted; [REDACTED] stated he would consider T/O in the future.	[REDACTED]
Date / Time 04/09/2018 3:42:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location Gambler's Help Counselling Service RGA fb022711	Surveillance (Jodie) advised [REDACTED] in Pit 8 / 37; attended with a security and completed the ID check. [REDACTED] claimed to have "forgotten" his self exclusion. He was reminded of the conditions of SE and encouraged to seek a counselling. Escorted him off the gaming floor via the Monte Carlo entry.	[REDACTED]
Date / Time 04/09/2018 4:05:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Car Parks Nature of Service Welfare Referral Location No Referral RGA rz034057	Mark from the car park operations called and advised that [REDACTED] was found sleeping in his car by a SSO mobile unit. [REDACTED] had been sleeping in his car since 14/08/2018. SSO escorted [REDACTED] out; while parking operations requesting a welfare check by RGLO.	[REDACTED]



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE Sep 3, 2018

Person Registration Details		Comments	Photo
Date / Time 04/09/2018 4:45:00 AM Person Name Responsible Gaming Audit Person ID Perso Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA fb022711	Canvassed gaming floor around EGM and FATG areas.		
Date / Time 04/09/2018 5:10:00 AM Person Name Responsible Gaming DOR Person ID Perso Referred By Responsible Gaming Nature of Service SYCO Report Referral Location No Referral RGA fb022711	SYCO Report checked (faulty) - 5AM		
Date / Time 04/09/2018 5:14:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Responsible Gaming Nature of Service Play Periods Pager Referral Location No Referral RGA fb022711	[REDACTED] was removed from "PP20" pager.		

Registration Date/Time	SYCO Report	Created By
03/09/2018 09:56:00 AM	SYCO Report checked - 9 am	pf370890
03/09/2018 01:48:00 PM	Syco Report Checked 1pm	pf370890
03/09/2018 06:48:00 PM	Syco Report Checked 5pm	pf370890
03/09/2018 09:45:00 PM	SYCO Report checked - 9PM	fb022711
04/09/2018 01:26:00 AM	SYCO Report checked (faulty) - 1AM	fb022711
04/09/2018 05:10:00 AM	SYCO Report checked (faulty) - 5AM	fb022711