

From: Steven Blackburn
Sent: Fri, 26 Mar 2021 17:37:21 +1100
To: Sonja Bauer
Cc: Sonja Bauer
Subject: Re: CML RG information

Thanks so much for this, Sonja. I'm really pleased to be leaning into this, as I think it is critically important.

Kind regards,
Steve

From: Sonja Bauer [REDACTED]
Sent: Friday, March 26, 2021 5:34:23 PM
To: Steven Blackburn [REDACTED]
Cc: Sonja Bauer [REDACTED]
Subject: CML RG information

Hi Steve,

I will separate the RG information into CML specific information (for this one), and a more generic one of external material (the next email).

Here I have included:

- Precis of the RG principles, stakeholders and employee head shots we used at the recent AML/Compliance/Risk and RG information sessions
- CRL RG Policy
- Emails/files in relation to the submission of the Sixth Review/Section 25 Recommendations
- The latest set of CRL RG Committee papers which include the Recommendation Table updates for the Sixth Review and the Responsible Gaming Advisory Panel (**RGAP**) recommendations (RGAP Report sent by Michelle on Wednesday)
- Link to the Sixth Review
- Link to the CML RG website
- A High level 'brochure' detailing some of the Crown Resorts RG elements – requires updating for inclusion of Sydney

<https://www.vcglr.vic.gov.au/casino-review>

<https://www.crownmelbourne.com.au/casino/responsible-gaming/about-responsible-gaming>

Have a great weekend and please call me if you need anything further or clarification before our catch up.

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

www.crownmelbourne.com.au www.crownperth.com.au www.crownsydney.com.au



AWARENESS. ASSISTANCE. SUPPORT

Gambler's/Gambling Help 1800 858 858
Responsible Gaming Centre 1800 801 098

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