

From: Alex Blaszczyński
Sent: Tue, 11 May 2021 15:13:31 +1000
To: Steven Blackburn
Subject: Meeting

Hi Steven,

Not sure if my earlier email came through. Received a message that it bounced. Tomorrow at 3.00pm would be fine. I have had some thoughts on what changes need to be made to achieve benchmark expectations for RG. In brief, I believe a re-orientation to evaluation of outcomes should be pursued over and above meeting compliance requirements. Loyalty cards and welfare checks, and the anticipated shift to digital/cashless gaming are two areas that would benefit from closer scrutiny. Looking forward to discuss in more detail.

Alex

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