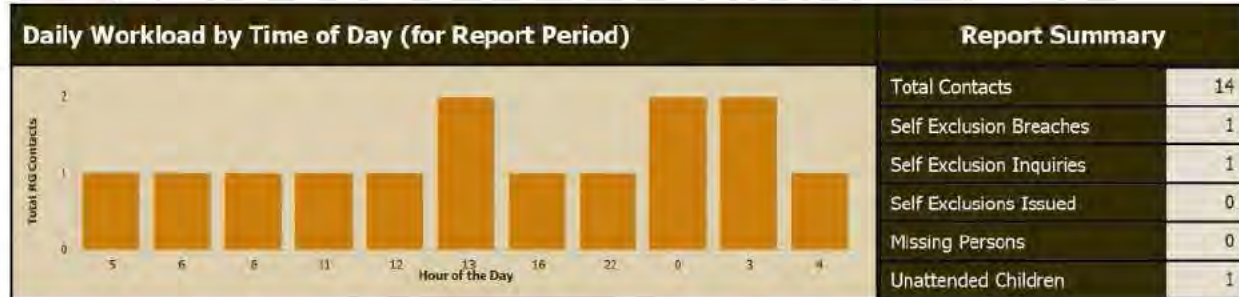


RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE 05/03/2016



Person Registration Details	Comments	Photo
<p>Date / Time 05/03/2016 6:31:00 AM</p> <p>Person Name Responsible Gaming Audit</p> <p>Person ID Person</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service GM & FATG focus</p> <p>Referral Location No Referral</p> <p>RGA jc017687</p>	<p>Canvassed the gaming floor around EGM and FATG areas with no issues.</p>	<p><u>PHOTO REQUIRED</u></p>
<p>Date / Time 05/03/2016 8:15:00 AM</p> <p>Person Name RGC Male Unknown</p> <p>Person ID Person</p> <p>Referred By Table Games</p> <p>Nature of Service Self Exclusion Information</p> <p>Referral Location RGSC</p> <p>RGA va022995</p>	<p>Middle Eastern male enquired about S/E program at Pit 11, he declined to proceed for th emoment as he was advised the process would take 10 minutes. Male claimed he would return when he has more time.</p>	<p><u>PHOTO REQUIRED</u></p>
<p>Date / Time 05/03/2016 11:10:00 AM</p> <p>Person Name Responsible Gaming Audit</p> <p>Person ID Person</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service GM & FATG focus</p> <p>Referral Location No Referral</p> <p>RGA va022995</p>	<p>Canvassed the gaming floor around EGM and FATG areas with no issues.</p>	<p><u>PHOTO REQUIRED</u></p>
<p>Date / Time 05/03/2016 12:30:00 PM</p> <p>Person Name [REDACTED]</p> <p>Person ID [REDACTED]</p> <p>Referred By Self</p> <p>Nature of Service Revocation Information</p> <p>Referral Location RGSC</p> <p>RGA va022995</p>	<p>Patron contacted RGSC advising that he sent Revocation letter to RGSC 8 weeks ago and has not had a reply. After checking records patron was phones back and advised that RGSC Office Coordinator would look into enquiring and call him back on Monday. Patron was strongly reminded that in order to apply for revocation he would need to provided a report from Counsellor, Doctor or Psychologist.</p>	<div style="background-color: black; width: 100%; height: 100px;"></div>
<p>Date / Time 05/03/2016 1:15:00 PM</p> <p>Person Name [REDACTED]</p> <p>Person ID [REDACTED]</p> <p>Referred By Security</p> <p>Nature of Service Gaming Equipment Damage</p> <p>Referral Location RGSC</p> <p>RGA va022995</p>	<p>Patron offered RGSC assistance after damaging Pit 7 ATS 25. Male admitted to ongoing gambling issues and claims he plans to visit Hypnotist for assistance. Nil charges laid as patron approached staff to disclose what had taken place. Patron accepted RGSC contact details and was issued WOL bu SSM.</p>	<div style="background-color: black; width: 100%; height: 100px;"></div>



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE 05/03/2016

Person Registration Details	Comments	Photo
<p>Date / Time 05/03/2016 1:50:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Table Games Nature of Service Play Periods Referral Location RGSC RGA va022995</p>	<p>[REDACTED] (GT Gold) was asked to leave the Teak Room at 14:00 due to insufficient break. Must not return prior to 22:00 on 05/03/16.</p>	[REDACTED]
<p>Date / Time 05/03/2016 4:45:00 PM Person Name Responsible Gaming Audit Person ID Perso Referred By Responsible Gaming Nature of Service GM & FATG focus Referral Location No Referral RGA va022995</p>	<p>Canvassed the gaming floor around EGM and FATG areas with no issues.</p>	<p>PHOTO REQUIRED</p>
<p>Date / Time 05/03/2016 10:50:00 PM Person Name [REDACTED] Person ID [REDACTED] Referred By Car Parks Nature of Service Unpaid Parking Referral Location No Referral RGA BI017908</p>	<p>Gerry from parking informed of unpaid parking. Spoke with [REDACTED] who advised that she hasn't gamble in 4 years and her friends from interstate were staying at the hotel. She had withdrawn \$600 from her ATM card and play tonight with her friends. Explained that she may still be able to charge on her MasterCard but not withdraw cash. This prove successful. NFA.</p>	<p>PHOTO REQUIRED</p>
<p>Date / Time 06/03/2016 12:40:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Unattended Child Referral Location No Referral RGA BI017908</p>	<p>Cam in Comms advised of 3 UAC at Mings. Security found the 2 boys and a girl, [REDACTED] coming down the escalator to B1 at Mings. [REDACTED] said that their mother [REDACTED] had gone inside to sort out her parking. The children did not know their mother mobile numbers and has no way to get her numbers with relative. By the name provided I was able to confirm that [REDACTED] was their mother. Laurence in SV assisted in looking for her. [REDACTED] returns outside while roving VICPOLs were presence. Sargent Perso said that [REDACTED] said that she was in the toilet but she may be charge if he has footage that she was gaming. We informed him that SV can provide footage to confirm later. Laurence later confirmed that she was gaming on 811. Information passes onto SSM Frank Perso. [REDACTED] was also issued a WOL by Frank.</p>	[REDACTED]
<p>Date / Time 06/03/2016 12:45:00 AM Person Name [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA BI017908</p>	<p>Laurence in SV confirmed that [REDACTED] was gaming on 811. VCGLR was not called as [REDACTED] had left the gaming floor.</p>	[REDACTED]
<p>Date / Time 06/03/2016 3:00:00 AM Person Name Unknown CHIP THIEF [REDACTED] Person ID [REDACTED] Referred By Surveillance Nature of Service Illegal Act Referral Location No Referral RGA BI017908</p>	<p>Steve in SV informed of chip theft of another patron in level 1 at midnight. Unknown patron decamped from the gaming floor immediately.</p>	<p>Personal Information</p>



RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE 05/03/2016

Person Registration Details	Comments	Photo
<p>Date / Time 06/03/2016 3:30:00 AM</p> <p>Person Name [REDACTED]</p> <p>Person ID [REDACTED]</p> <p>Referred By Third Party</p> <p>Nature of Service Self Exclusion Alleged Breach</p> <p>Referral Location RGLO</p> <p>RGA BI017908</p>	<p>Responded to email from [REDACTED] alleging that he may have breached his SE Order. Leon to create an alert notice.</p>	[REDACTED]
<p>Date / Time 06/03/2016 4:05:00 AM</p> <p>Person Name [REDACTED]</p> <p>Person ID [REDACTED]</p> <p>Referred By Surveillance</p> <p>Nature of Service Illegal Act</p> <p>Referral Location No Referral</p> <p>RGA BI017908</p>	<p>SV Laurence informed that patron took \$5 chip and VICPOL spoke with him at the food court.</p>	[REDACTED]
<p>Date / Time 06/03/2016 5:00:00 AM</p> <p>Person Name Responsible Gaming Audit</p> <p>Person ID Perso</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service GM & FATG focus</p> <p>Referral Location No Referral</p> <p>RGA BI017908</p>	<p>Canvassed the gaming floor around EGM and FATG areas with no issues.</p>	<p>PHOTO REQUIRED</p> <p>responsiblegaming <small>MEMBER OF THE GAMBING & RACING ACT RESPONSIBLE GAMING CENTRE 1800 888 888 RESPONSIBLE GAMING CENTRE 1800 888 888</small></p>