





RESPONSIBLE GAMING

DAILY OPERATIONS REPORT FOR GAMING DATE 10/06/2016









Person Registration Details	Comments	Photo
<p>Date / Time 10/06/2016 7:00:00 AM</p> <p>Person Name RGC Male Unknown</p> <p>Person ID [REDACTED]</p> <p>Referred By Third Party</p> <p>Nature of Service Revocation Information</p> <p>Referral Location No Referral</p> <p>RGA gj014394</p>	<p>An Asian patron had approached me while canvassing on gaming floor. He enquired about revocation for his friend. All relevant information has been passed on. He accepted RGSC's card.</p>	<p><u>PHOTO REQUIRED</u></p> 
<p>Date / Time 10/06/2016 9:28:00 AM</p> <p>Person Name Chaplaincy Services RGC</p> <p>Person ID Perso</p> <p>Referred By Self</p> <p>Nature of Service Chaplaincy</p> <p>Referral Location No Referral</p> <p>RGA jt380953</p>	<p>Pers - Staff</p>	<p><u>PHOTO REQUIRED</u></p> 
<p>Date / Time 10/06/2016 10:43:00 AM</p> <p>Person Name Responsible Gaming Audit</p> <p>Person ID Perso</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service GM & FATG focus</p> <p>Referral Location No Referral</p> <p>RGA gj014394</p>	<p>Canvassed the floor around EGM and FATG areas with no issues.</p>	<p><u>PHOTO REQUIRED</u></p> 
<p>Date / Time 10/06/2016 11:28:00 AM</p> <p>Person Name Chaplaincy Services RGC</p> <p>Person ID [REDACTED]</p> <p>Referred By Self</p> <p>Nature of Service Chaplaincy</p> <p>Referral Location No Referral</p> <p>RGA jt380953</p>	<p>[REDACTED]</p>	<p><u>PHOTO REQUIRED</u></p> 
<p>Date / Time 10/06/2016 12:05:00 PM</p> <p>Person Name [REDACTED]</p> <p>Person ID [REDACTED]</p> <p>Referred By Self</p> <p>Nature of Service Seeking other Assistance</p> <p>Referral Location No Referral</p> <p>RGA gj014394</p>	<p>Received a call from [REDACTED] wanting to know if he is allowed to go to the night clubs at Crown. I advised [REDACTED] not comes via gaming floor if he attends night clubs.</p>	<p>[REDACTED]</p>



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Date / Time 10/06/2016 3:40:00 PM Person Name ██████████ Person ID ██████████ Referred By VCGLR Nature of Service Illegal Act Referral Location Security RGA gj014394	RGLO assisted with VCGLR Peter and Garry to deal with ██████ for her breach the exclusion Order at Food Court entry.	
Date / Time 10/06/2016 4:30:00 PM Person Name Responsible Gaming DOR Person ID 45141 Referred By Compliance Nature of Service Operational Overview Referral Location Joe ██████ RGA gj014394	Received a call from Michelle ██████ (Compliance) regarding a register change on gaming. I advised Michelle to call Joe ██████	 PHOTO REQUIRED
Date / Time 10/06/2016 4:50:00 PM Person Name ██████████ Person ID ██████████ Referred By Self Nature of Service Revocation Information Referral Location No Referral RGA gj014394	██████ presented at RGSC enquiring about revocation. I explained that he is not eligible to apply for revocation due to his WOL. I advised ██████ to call SIU during business hours.	
Date / Time 10/06/2016 4:54:00 PM Person Name ██████████ Person ID ██████████ Referred By Self Nature of Service Revocation Paperwork Received Referral Location RGP's RGA jt380953	Revocation application and report received. Forwarded report to RGP's.	
Date / Time 10/06/2016 5:12:00 PM Person Name ██████████ Person ID ██████████ Referred By Self Nature of Service Revocation Paperwork Received Referral Location No Referral RGA jt380953	New report received. Forwarded to RGP's for vetting.	
Date / Time 10/06/2016 5:46:00 PM Person Name Responsible Gaming DOR Person ID ██████ Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA jt380953	Brochure Audit completed.	 PHOTO REQUIRED



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Date / Time 10/06/2016 9:30:00 PM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Other Referral Location No Referral RGA b017908	Craig in SV ask if RGLO have interaction with ██████ on 8/6/16. ██████ was spotted by KM outside Ming's entry and notified Comms.		
Date / Time 10/06/2016 9:45:00 PM Person Name ██████████ Person ID ██████████ Referred By Table Games Nature of Service Play Periods Referral Location No Referral RGA b017908	Mahogany AM Jack informed that ██████ (Domcomp NSW) was informed to take a substantial break. ACM Suzanne and RGLO informed.		
Date / Time 10/06/2016 10:50:00 PM Person Name ██████████ Person ID ██████████ Referred By Responsible Gaming Nature of Service Other Referral Location No Referral RGA b017908	Mobile alert, informed Zoe in SV to update photo. Patron may be related to ██████████ Patron taken off pager.		
Date / Time 11/06/2016 1:20:00 AM Person Name Responsible Gaming DOR Person ID ██████ Referred By Responsible Gaming Nature of Service Operational Overview Referral Location No Referral RGA b017908	Observed and deleted from pager: ██████████		
Date / Time 11/06/2016 1:30:00 AM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Illegal Act Referral Location No Referral RGA b017908	Kath in SV informed that ██████ was involved in chip theft of \$30 from ██████ @23:00. Patron had decamped from the complex.		
Date / Time 11/06/2016 4:37:00 AM Person Name ██████████ Person ID ██████████ Referred By Surveillance Nature of Service Breach of Self Exclusion Referral Location No Referral RGA b017908	Jordan in SV informed that ██████ was gaming in pit 33. VCGLR Danny and Andy attended ██████ changed his chips and walked out of the complex without stopping to talk.		



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<p>Date / Time 11/06/2016 5:00:00 AM</p> <p>Person Name RGC Male Unknown</p> <p>Person ID Perso</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service Observable Signs</p> <p>Referral Location No Referral</p> <p>RGA b1017908</p>	<p>Unknown male was sleeping in the Western smoking terrace. Informed Comms for removal. Patron was given a brochure to contact RGSC when he is more alert. Patron expressed that he may have issue with his gaming.</p>	<p>PHOTO REQUIRED</p>
<p>Date / Time 11/06/2016 5:30:00 AM</p> <p>Person Name Responsible Gaming Audit</p> <p>Person ID Perso</p> <p>Referred By Responsible Gaming</p> <p>Nature of Service GM & FATG focus</p> <p>Referral Location No Referral</p> <p>RGA b1017908</p>	<p>Canvassed the floor around EGM and FATG areas with no issues.</p>	<p>PHOTO REQUIRED</p>

Registration Date/Time	Operational Overview	Created By
10/06/2016 4:30:00 PM	Received a call from Michelle Perso (Compliance) regarding a register change on gaming. I advised Michelle to call Joe P.	gj014394
10/06/2016 5:46:00 PM	Brochure Audit completed.	jt380953
11/06/2016 1:20:00 AM	Observed and deleted from pager [REDACTED]	b1017908