

Learn To Play Program

Overview:

The Learn to Play program offers players who are unfamiliar with the Casino an introduction to the Table Games on offer allowing for a better understanding before commencing play.

Hours of Operation:

Friday and Saturday Nights 1800-0200

Construct:

Crown Casino offers multiple Learn to Play terminals located in various locations across the gaming floor that guide players through our 3 main game offerings of Roulette, Black Jack and Baccarat. These are offered 24 hours a day. In addition to this on Friday and Saturday Nights between the hours of 1800 and 0200, Learn to Play hosts are located at these terminals allowing players to get a more tailored introduction to the Casino and Table Games offerings. At the completion of a Learn to Play session, players are then offered a reduced Table minimum for a 30min play period on a specific table.

Learn to Play Host Position Description:

The Learn to Play Hosts role is to help familiarise patrons who wish to learn one or more of the games on offer at Crown Casino. The Host will be located at the Learn to Play Terminals giving them the ability to help patrons through any issues on the Terminals and to better tailor the experience.

Learn to Play Interactions:

Since 2016 on average each month 494 Learn to Play Interactions would occur.

Learn to Play Interactions by Month

		2017		2018		2019	
		Jan	412	Jan	453	Jan	354
		Feb	506	Feb	530	Feb	409
		Mar	543	Mar	402	Mar	502
		Apr	291	Apr	353	Apr	652
		May	237	May	309	May	419
2016		Jun	217	Jun	476	Jun	513
		Jul	1504	Jul	458	Jul	399
		Aug	867	Aug	362	Aug	496
		Sep	923	Sep	406	Sep	383
		Oct	897	Oct	238	Oct	340
		Nov	773	Nov	269	Nov	510
		Dec	679	Dec	620	Dec	654