

From: Joe Scaringi
Sent: Thu, 22 Apr 2021 11:01:29 +1000
To: Nic Emery
Subject: FW: Promo/Jackpot/Offer process maps
Attachments: Marketing - Gaming Process Map_2019.pdf, Marketing - Gaming Process Map_2020.pdf
Importance: High

Hi Nic

As requested, here are the process maps for the promo/offers from Joses.

This includes pre and post the change of having RG as a fixed part of the process rather than just ss a referred part of the process.

I'm getting a plan sent through for events as well.

Thanks

JOE SCARINGI
GENERAL MANAGER MARKETING – MELBOURNE & SYDNEY
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From: Joses Teo
Sent: Thursday, 22 April 2021 10:40 AM
To: Joe Scaringi
Subject: Promo/Jackpot/Offer process maps
Importance: High

Hi Joe,

Pls see attached Process Maps for Promos/Jackpots/Offers.

The old version from 2019 was what was submitted to the Audit back then.

The latest version was updated following our discussions with Sonja/RG in Oct 2020 and incorporates the change that RG would be consulted up front in tandem with the Legal/Compliance check-in that the team do (rather than historically awaiting Legal's discretion and advice for us to consult RG depending on the type of offer/promo). Additionally, the other change reflected in this update was articulating the UAT process with IT – which has always happened, but is now called out as an actual step in the process.

Let me know if this is all ok?

Cheers,

JOSES TEO

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