



MINUTES

RSA STRATEGIC PLANNING MEETING

1330hrs, Tuesday 10 March 2020 | Executive Office Meeting Room

Present: Xavier Walsh (Chair), Barry Felstead, Enda Cunningham, Craig Walsh, Jan Williamson, Cameron Harbour

Apologies: Peter Crinis, Joshua Preston

Minutes: Nicki Wendt

BUSINESS:

Minutes and actions arising from previous meeting dated 30 January 2020: The minutes from the January meeting were approved.

- 1. RSA Officer Compliance Audits:** Craig updated the Committee on face to face briefings, of which there were 15 across level 3 nightclubs, Velvet Bar and Level 1. Six RSA Officers participated in a Train the Trainer session.

Audits were discussed: (a) The non-compliance of an 'administrative nature' relating to Crown's best practice requirements for Crown Metropol and Riverside was detailed to the Committee with Craig confirming the matters have been addressed and have now passed the audit; and (b) For Level 27 a follow-up made to ensure correct liquor signage is displayed.
- 2. Pub and Sports Bar access onto the gaming floor:** Enda informed the Committee of work being undertaken together with Carlton United Breweries on activating The Pub and Sports Bar. Enda queried the possibility of making the external doors to The Pub accessible to allow patrons to enter street side, similar to The Merrywell. Enda had the same question regarding the Sports Bar and entry from the retail precinct. The Committee discussed at length concluding that Enda would scope out the associated costs and risks for both venues.
- 3. Gradi Capacity Increase:** Jan updated the Committee on the status of the application for an increase to the seating capacity at Gradi. Surprisingly, advice received indicated potential capacity increase to over 800pax internally. Currently chasing up the Department of Environment, Land, Water & Planning letter that is required to be submitted with the application. Expect the application to take 8 – 10 weeks from lodgement.
- 4. VCGLR Venue Inspections:** Cam updated the Committee on Victorian Commission for Gambling & Liquor Regulation (VCGLR) onsite inspections and multiple visits to venues; 22 inspections took place during February/March. The inspectors were looking at signage, red line plans, speaking to 4 – 6 staff per period and asking for their RSA refreshers and enquiring on the knowledge of venue managers about legislation and the law regarding intoxicated patrons remaining on premises noting Crown's best practice and to mitigate risk that patrons assessed as intoxicated must leave.
- 5. VCGLR Review/Consultation of RSA Training:** Cam continued with an update on the VCGLR review and consultation of compulsory VCGLR RSA Training.



- 6. Liquor Licencing Forum:** Cam apprised the Committee of the most recent Liquor Licencing Forum held on 26 February. Victoria Police went through sexual assault pieces, marketing content and crowd controllers. The VCGLR went through renewal notices, self-drive cruise boats, BYO party bus service of alcohol.
- 7. Live Site – Gradi Italian Festival:** Cam continued with an update on the Gradi Italian Festival Livesite, where 10,000 people visited across the Labour Day long weekend for a total of \$105k, which was above budget.

General Business / Other Business

- 8. RSA Intox Review Report & Stats:** The Committee noted the report and statistics with February down on visitation and removals; worth noting was the increase in RSA Contacts.
- 9. New VicPol Superintendent:** Craig informed the Committee of a new Superintendent – Darren Franks; and new Licencing Inspector – Troy Papworth, who’s initial view is that Crown is run really well.
- 10. Weekend RSA:** Craig updated the Committee on matters from the weekend (Man Tong and Merrywell).

ACTIONS:

1. Visit Level 27 Metropol to ensure signage is correctly displayed. Cam

Next Meeting: Thursday 30 April 2020 at 1400hrs