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11 October 2019

Ms Catherine Myers
Chief Executive Officer
Victorian Commission for Gambling and Liquor Regulation
Level 3, 12 Shelley Street
RICHMOND VIC 3121

cc: Rowan Harris

By Email

Dear Ms Myers

Sixth Review of the Casino Operator and Licence (Sixth Review) - Recommendation 18

I refer to Recommendation 18 of the Sixth Review and Crown Melbourne Limited's (Crown's) response dated 2 July 2018.

Recommendation 18 provides as follows:

The VCGLR recommends, in all future submissions by Crown Melbourne to the VCGLR for approvals under the Casino Control Act or Gambling Regulation Act, that Crown document:

- *the purpose*
- *obligations under relevant provisions of legislation, the Transaction Documents, and existing approvals*
- *what changes the grant of the approval would make to products, rules and procedures, etc*
- *risks associated with the approval Recommendation accepted and how they will be treated*
- *how responsible gambling considerations have been taken into account in the process and the measures Crown will implement to mitigate the risk of gambling related harm, and*
- *which areas of Crown will be responsible for managing implementation.*

Crown prepared a template covering the areas noted above, which has been completed and submitted to the VCGLR with each submission made under the relevant Acts since July 2018. Accordingly, Crown considers that it has complied (and continues to comply) with the Recommendation.

Please do not hesitate to contact me or Joshua Preston if you have any queries.

Yours sincerely



Barry Felstead
Chief Executive Officer – Australian Resorts