

Bonus Jackpots																	
Category	Description and how it works																
<b>1. Pokie Credit Rewards (Welcome Back / Free Credits Program)</b>	<p>If, on a visit to Crown Melbourne, a member earns Crown Rewards points playing on gaming machines (Pokie Points) above one of a number of specified points thresholds (see table below), the member will be entitled to a Pokie Credit Reward commensurate with the threshold they reached on that visit. The minimum points threshold to qualify for a Pokie Credit Reward (known internally within Crown as "Welcome Back") is 50 points in a Day (where a "Day" is defined as a 24-hour period commencing at 6AM and ending at 6AM the following day.)</p> <table border="1" data-bbox="715 415 1071 625"> <thead> <tr> <th>Pokie Points earned on the last Day you visited</th> <th>Pokie Credit Reward</th> </tr> </thead> <tbody> <tr> <td>50 - 99</td> <td>\$5</td> </tr> <tr> <td>100 – 249</td> <td>\$10</td> </tr> <tr> <td>250 – 499</td> <td>\$20</td> </tr> <tr> <td>500 - 999</td> <td>\$25</td> </tr> <tr> <td>1,000 – 2,999</td> <td>\$30</td> </tr> <tr> <td>3,000 – 9,999</td> <td>\$50</td> </tr> <tr> <td>10,000+</td> <td>\$100</td> </tr> </tbody> </table> <p>Pokie Credit Rewards are redeemable at any gaming machine on the member's next visit (within 14 days, or the reward will expire). Pokie Credit Rewards must be played on gaming machines and cannot be redeemed for cash or any other item within Crown Melbourne.</p> <p>Crown Rewards Senior Members (aged 60 or older) receive additional bonus of \$3 worth of Pokie Credits when they qualify for either the 50 - 99 Point or the 100 – 249 Point Reward.</p> <p>A member must visit a VIK (Crown Rewards Koisk) to activate the Pokie Credit Reward before proceeding to any gaming machine where once the member enters their PIN number on the gaming machine they will be presented with the Pokie Credits on the gaming machine screen.</p> <p>Once the Pokie Credits are redeemed/used the gaming machine will record the amount as a Bonus Jackpot and that amount will be deducted from Revenue for that gaming date.</p> <p>Pokie Credit Rewards are in addition to a member's Crown Rewards points balance.</p>	Pokie Points earned on the last Day you visited	Pokie Credit Reward	50 - 99	\$5	100 – 249	\$10	250 – 499	\$20	500 - 999	\$25	1,000 – 2,999	\$30	3,000 – 9,999	\$50	10,000+	\$100
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<b>2. Mail Outs (Bonus Pokie Offers)</b>	<p>Bonus Pokie Credit offers are offers that are mailed or emailed to Crown Rewards members based on recent visit activity. These offers will give the member an opportunity to redeem an amount of Bonus Pokie Credits on their next visit within the offer period.</p> <p>A member must visit a VIK (Crown Rewards Koisk) to activate their Bonus Pokie Credit Offer before proceeding to any gaming machine where once the member enters their PIN number on the gaming machine they will be presented with the Bonus Pokie Credits on the gaming machine screen.</p> <p>Bonus Pokie Credit Offers must be played on gaming machines and cannot be redeemed for cash or any other item within Crown Melbourne.</p> <p>Once the Bonus Pokie Credits are redeemed/used the gaming machine will record the amount as a Bonus Jackpot and that amount will be deducted from Revenue for that gaming date.</p>																
<b>3. Pokie Credits (Matchplay)</b>	<p>Crown Rewards Members can earn Crown Rewards points on gaming machines (pokie points), table games including electronic table games (Table Games Points) and within the lifestyle sector - hotels, restaurants, bars, clubs, retail, entertainment, etc (lifestyle points).</p> <p>One of the redemption options available for Crown Rewards Members is to exchange Crown Rewards points for Pokie Credits on gaming machines. To complete the exchange the member must insert their membership card into the gaming machine and, via the player menu on the service window, select the Pokie Credits option. One Crown Rewards point has a nominal value equivalent 1 cent of Pokie Credit.</p> <p>Next, the member must enter their PIN before selecting a pre-determine denomination (or entering another amount in dollars). Once confirmed, the Pokie Credits are available to be used on gaming machine's.</p> <p>Once the Pokie Credits are redeemed/used the gaming machine will record the amount as a Bonus Jackpot and the amount will be deducted from Revenue for that gaming date.</p> <p>Once Crown Reward points are exchanged for Pokie Credits they must be played on gaming machines and cannot be redeemed for cash or any other item at Crown Melbourne.</p>																

<b>4. Random Riches (Carded Lucky Rewards)</b>	<p>Carded Lucky Reward Promotions are offers that may be available for eligible groups based on data analytics, the member will then receive a direct or electronic mail offer with all the earn and redemption details.</p> <p>During the promotion period, eligible members must visit any gaming machine and earn their required pokie points in order to receive their rewards (which are in the form of Bonus Pokie Credits).</p> <p>Once the Bonus Pokie Credits are redeemed/used the gaming machine will record the amount as a Bonus Jackpot and the amount will be deducted from Revenue for that gaming date.</p> <p>Bonus Pokie Credits must be played on gaming machines and cannot be redeemed for cash or any other item within Crown Melbourne.</p>	
<b>5. Jackpot Payments</b>	<p>Lucky Time Jackpots are time-based jackpots where members/customers have the chance to win rewards randomly on participating gaming machines.</p> <p>Setup of a Lucky Time Jackpots Session within the approved Jackpot System:</p> <ul style="list-style-type: none"> <li>- Date</li> <li>- Start and End Times</li> <li>- Participating Gaming Machines Locations</li> <li>- Number of Prizes and Prize Values</li> <li>- Carded Only or Carded &amp; Uncarded</li> </ul> <p>Prize types include Bonus Pokie Credits, Cash or Fixed Prizes (eg gift cards)</p> <p>Members/customers are invited to participate in the jackpot during its scheduled promotional times for their chance to win the random jackpot prizes on the participating gaming machines.</p> <p>All Jackpot Payments awarded by the Lucky Time Jackpot are recorded as Bonus Jackpot on award (prize eg gift card) or use (eg Pokie Credits) and the amount deducted from Revenue for that gaming date.</p>	
<b>6. Consolation</b>	<p>Consolation prizes are issued based on the same Jackpot System engine as the Lucky Time Jackpots the difference is that when the random gaming machine/s are selected the customers playing those gaming machine/s have the chance to receive double their base-game wins for a specified time.</p> <p>All Jackpot Prizes awarded as consolation payments are recorded as Bonus Jackpot on transfer to the credit meter and deducted from Revenue for that gaming date.</p> <p>The random jackpot is based on defined participating machines, dates and times.</p> <p>Members/customers are invited to participate in the jackpot during its scheduled promotional times for their chance to win the random jackpot.</p>	
<b>7. Pokie Credit Tickets</b>	<p>Promotional Pokie Credit game tickets are issued to customers for redemption at gaming machines. These are tickets that are inserted into a gaming machine and give the customer a dollar amount of Pokie Credits - which are non-cashable and non-transferable.</p>	
<b>8. Bonus Jackpots (breakdown below) Dining/F&amp;B</b>	<p><b>Bonus Jackpots - Casino Dining Rewards</b> Casino Dining Rewards are earned based on a member's gaming activity on gaming machines .</p> <p>Member tier, Silver tier and Gold tier members can earn (and stack up to four of) the following Casino Dining Rewards:</p> <ul style="list-style-type: none"> <li>- A member will receive a reward that is redeemable for \$7.50 off any purchase at participating outlets by earning 150 points on gaming machines (Pokie Points) in a Day, or</li> <li>- A member will receive a reward that is redeemable for \$17.50 off any purchase at participating outlets by earning 650 points on gaming machines (Pokie Points) , or</li> <li>- A Senior Member will receive a reward that is redeemable for \$5.00 off any purchase at participating outlets by earning 100 points on gaming machines (Pokie Points) in a Day.</li> </ul> <p>Once the member reaches the qualification criteria (above) Casino Dining Reward vouchers are automatically issued to the member's account by the Electronic Management System (DACOM). A Casino Dining Reward entitles the member to a dollars-off discount on their purchase at a participating outlet. To redeem, a member presents their card when paying at a participating outlet.</p> <p>Platinum and Black tier members have a different proposition known internally at Crown as Daily Dine. Black and Platinum member can stack up to four rewards on their account:</p> <ul style="list-style-type: none"> <li>- Platinum: receive \$17.50 off any purchase at participating outlets by earning 500 points on gaming machines (Pokie Points) or</li> <li>- Black: receive \$50 off any purchase at participating outlets by earning 500 Points on gaming machines (Pokie Points)</li> </ul> <p>At the point of use the dining rewards voucher is redeemed in DACOM and the Bonus Jackpot amount is deducted from revenue on that gaming date.</p> <p>Casino Dining Rewards and Daily Dine vouchers have a 14-day expiry.</p> <p>The \$17.50 Dining Reward and the Platinum/Black Daily Dine can also be earned by earning the required points on Table Games but these vouchers are not classified as Bonus Jackpots are therefore not deducted from revenue.</p>	

<p><b>Hotel</b></p>	<p><b>Bonus Jackpot - Hotel Room Nights</b>  Black members receive three complimentary hotel room nights each Membership Cycle at Crown Melbourne as a benefit of their tier status. This is known as the Black Reward.</p> <p>Platinum members receive the Platinum Reward as a benefit of their tier status. Platinum members may choose a combination of hotel room nights, bonus points, and gift cards for their Platinum Reward. In any combination of rewards, there must be a minimum of one hotel room night.</p> <p>Tier status is reviewed within the Crown Rewards program every six months via a Membership Cycle. The member is eligible for the Reward once they attain/maintain Black or Platinum tier.</p> <p>Platinum members may redeem their complimentary hotel room nights at either Crown Promenade Melbourne or Crown Metropol Melbourne hotels by telephoning VIP Services. Black members redeem their complimentary hotel room nights at Crown Towers Melbourne.</p> <p>For the Hotel Room Nights to be issued and classified as a Bonus Jackpot the member must earn 1,000 points on gaming machines (Pokie Points.) If 1,000 Pokie Points is not earned by the member, none of the Hotel Rewards will not be classified as a Bonus Jackpot and will not be deducted from Revenue at the time of the hotel stay. Only the hotel room nights component of the Platinum Reward is classified as a Bonus Jackpot.</p> <p>At the time of redemption, the Bonus Jackpot Hotel Room Night is redeemed in DACOM and the amount deducted from revenue for that gaming day.</p> <p>The Hotel Rewards are not transferable and cannot be sold or given as a gift.</p>
<p><b>Parking</b></p>	<p><b>Bonus Jackpot - Parking</b>  Crown Rewards members are issued with a 24-hour free parking when they earn 25 points on gaming machines (Pokie Points), on earning the points the voucher is issued and stored against the member in DACOM as a bonus jackpot.</p> <p>A member must enter the car park using their Crown Rewards card or collect a printed ticket to be eligible to redeem free parking. For example, if the member entered the car park using their Crown Rewards card, they would redeem their free parking reward by using their Crown Rewards card to exit at the boom gate. Alternatively, if the member entered the car park by collecting a ticket, they would redeem their free parking reward by using their Crown Rewards card to pay for their ticket at any car park payment terminal. They would then use this validated ticket to exit at the boom gate.</p> <p>At the point of redemption the Car Park Voucher is redeemed in DACOM and the amount deducted from revenue for that gaming day.</p> <p>Members can also earn Free Parking by earning Crown Rewards Points not on gaming machines or spend \$50 at a Crown hotel, restaurant, or other participating outlets but these are not classified as Bonus Jackpots and are not deducted from Revenue.</p> <p><b>Bonus Jackpot - Valet</b>  Black and Platinum members receive complimentary valet parking at Crown Melbourne as a benefit of their tier status. That is, the member is eligible for the benefit once they attain/maintain at least Platinum tier.</p> <p>For the Valet Parking to be issued and classified as a Bonus Jackpot the member must earn 1000 points on gaming machines (Pokie Points), if 1000 Pokie Points is not earned the Valet Parking will not be classified as a Bonus Jackpot and not deducted from Revenue at the time of parking in valet.</p> <p>When a member arrives at a designated valet drop-off zone, they present their Platinum or Black Crown Rewards membership card to the attendant. Staff validate both the member and the card in Crown systems and verify the member's eligibility (i.e. no bans or exclusions, etc.). Redemption is to the availability of car park spaces.</p>