

To: Michelle Fielding [REDACTED]
Cc: Tracy Shen [REDACTED]
From: Jason Cremona [/o=VCGLR/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2fbc8d9ee27401bacbe41b25672219f-Jason Cremona]
Sent: Tue 2018/05/29 3:58:02 PM (UTC+10:00)
Subject: URGENT: Bonus Jackpots
[Meeting 1 Minutes 290617.doc](#)

Michelle,

As discussed, I have been asked for some finer details regarding the treatment of bonus jackpots at Crown, and need to speak to an SME quite urgently.

I understand Tracey has been asking for similar information for some time, and this has not been forthcoming. Please note request below.

The key point at this stage is for Crown to provide a detailed breakdown of Bonus Jackpots, ie; what is the value of bonus jackpots made up of.

Can you please provide me with a contact point, and escalate the provision of information as per below, regards

Jason Cremona CPA

Manager, Licence Management & Audit

Licensing Division

Phone: [REDACTED]

Mobile: [REDACTED]

From: Tracy Shen

Sent: Tuesday, 29 May 2018 3:50 PM

To: Jason Cremona [REDACTED]

Subject: FW: Meeting Minutes - Crown GM & JPOTS

Hi Jason,

As discussed, previous correspondence requesting breakdown of bonus Jackpot information.

Regards,

Tracy Shen | Principal Auditor | Licence Management & Audit
Victorian Commission for Gambling and Liquor Regulation
 12 Shelley Street, Richmond, Victoria 3121
 d. [REDACTED] | ph. 1300 1VCGLR (1300 182 457) |
 e. [REDACTED] | www.vcglr.vic.gov.au

From: Tracy Shen

Sent: Wednesday, 8 November 2017 11:13 AM

To: [REDACTED]; Jacqueline Couch

Cc: Jason Cremona [REDACTED]; Doris Zhou [REDACTED]

Subject: FW: Meeting Minutes - Crown GM & JPOTS

Hi Matt,

Please find the attached meeting minutes as we still waiting for information in regards to Bonus Jackpot and EGM Imbalance check. Could you please provide us a detailed transaction level breakdown for Bonus Jackpot for one particular day?

I have provided you a hard copy of a DACOM screen shoot showing a 'valid' imbalance check. As per our earlier discussion, we want to understand the checks and balances behind the scene for us to better understand the process.

Your urgent attention is much appreciated.

Regards,

Tracy Shen | Senior Auditor | Licence Management & Audit
Victorian Commission for Gambling and Liquor Regulation
 12 Shelley Street, Richmond, Victoria 3121
 d. [REDACTED] | ph. 1300 1VCGLR (1300 182 457) |
 e. [REDACTED] | www.vcglr.vic.gov.au

From: Tracy Shen

Sent: Tuesday, 18 July 2017 3:01 PM

To: 'Jacqueline Couch' [REDACTED]

Cc: Jason Cremona [REDACTED]; Doris Zhou [REDACTED]

Subject: RE: Meeting Minutes - Crown GM & JPOTS

Hi Matt,

In regards to action point 1, could you please send us a breakdown of bonus jackpot for 11/06/2017 at your earliest convenience?

Many thanks.

Regards,

Tracy Shen | A\Manager | Licence Management & Audit
Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121
d. [REDACTED] | **ph. 1300 1VCGLR (1300 182 457)** |
e. [REDACTED] | www.vcglr.vic.gov.au

From: Tracy Shen

Sent: Friday, 7 July 2017 10:09 AM

To: Jacqueline Couch [REDACTED]

Cc: Jason Cremona [REDACTED]; Doris Zhou [REDACTED]

Subject: Meeting Minutes - Crown GM & JPOTS

Hi Jacqui & Matt,

Thanks for your time last week to discuss the operations of Gaming Machines and Jackpots at Crown. It was very informative. Please find the attached meeting minutes with couple action items for your attention.

Let me know if you have any question.

Regards,

Tracy Shen | A\Manager | Licence Management & Audit
Victorian Commission for Gambling and Liquor Regulation
12 Shelley Street, Richmond, Victoria 3121
d. [REDACTED] | **ph. 1300 1VCGLR (1300 182 457)** |
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