From: Sonja Bauer

Sent: Fri, 26 Mar 2021 17:34:23 +1100

To: Steven Blackburn
Cc: Sonja Bauer

Subject: CML RG information

Attachments: SB precis.pptx, Crown Resorts Limited - Responsible Gaming Policy Statement Version 1.0.pdf, RG Committee - DRAFT papers (002).pdf, 190628 Letter to VCGLR -

Recommendation 11.PDF, Crown Resorts Responsible Gaming v2.docx

Hi Steve,

I will separate the RG information into CML specific information (for this one), and a more generic one of external material (the next email).

Here I have included:

- Precis of the RG principles, stakeholders and employee head shots we used at the recent AML/Compliance/Risk and RG information sessions
- CRL RG Policy
- Emails/files in relation to the submission of the Sixth Review/Section 25 Recommendations
- The latest set of CRL RG Committee papers which include the Recommendation Table updates for the Sixth Review and the Responsible Gaming Advisory Panel (RGAP) recommendations (RGAP Report sent by Michelle on Wednesday)
- · Link to the Sixth Review
- Link to the CML RG website
- A High level 'brochure' detailing some of the Crown Resorts RG elements requires updating for inclusion of Sydney

https://www.vcglr.vic.gov.au/casino-review

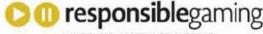
https://www.crownmelbourne.com.au/casino/responsible-gaming/about-responsible-gaming

Have a great weekend and please call me if you need anything further or clarification before our catch up.

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

www.crownmelbourne.com.au www.crownperth.com.au www.crownsydney.com.au



AWARENESS, ASSISTANCE SUPPORT

Gambler's/Gambling Help 1800 858 858 Responsible Gaming Centre 1800 801 098

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