

From: Sonja Bauer
Sent: Fri, 26 Mar 2021 19:36:42 +1100
To: Steven Blackburn
Subject: FW: General RG information
Attachments: Korn-Shaffer1999_Article_GamblingAndTheHealthOfThePubli.pdf, Shaffer2020_Article_GamblingControlAndPublicHealth.pdf, Blaszczyński et al (2007) Proposed Gateway.pdf, validation_study_of_invenue_problem_gambler_indicatorsv2.pdf, agc_ci_identifypg-2.pdf, 297.pdf, renomodel.pdf, agc_ru_126.pdf, responsible-gambling-and-casinos-final-report-december-2015.pdf, agc_ru_223.pdf, agc_ru_126.pdf, agc_ru_111a (1).pdf, Harm Minimisation Introduction Timelines AU_2020.pdf, PGRTabDec2020.pdf

Hello Steve,

This bounced back as not delivered, presumably too large, so I have split it into two emails

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

www.crownmelbourne.com.au www.crownperth.com.au www.crownsydney.com.au



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From: Sonja Bauer [REDACTED]
Sent: Friday, 26 March 2021 6:52 PM
To: Steven Blackburn [REDACTED]
Cc: Sonja Bauer [REDACTED]
Subject: General RG information

Hello again,

These attachments deal with some of the more seminal research, some by our Responsible Gaming Advisory Panel Chair, Prof. Alex Blaszczyński (the other Panel members are Prof. Paul Delfabbro and Prof. Lia Nower). I have also attached the research we cite in our Code in relation to observable signs for interest. Lastly, the work completed on some of the Australian casinos in relation to responsible gambling. Crown participated in this.

Note – where available, I have attached the Australasian Gaming Council's (AGC) Research Summaries for ease, recommend the Exec Summary for the others as they get quite large! The AGC is one of our Industry peak bodies, Xavier is on their Board.

The Productivity Commission's (PC) Inquiry Report into Gambling (2010) is an important work. The PC has conducted two inquiries, in 1999 and 2010. Many of the statistics relating to problem gambling quoted today are still from the 2010 work. I recommend the Exec Summaries, the whole report could take all weekend! There's a good initial summary on the website (link attached). <https://www.pc.gov.au/inquiries/completed/gambling-2010/report>

The Victorian Responsible Gambling Foundation's longitudinal research - *Victorian population gambling and health study 2018–2019* - is a useful current document, the first 11 pages provide a good initial summary (and have attached the AGC summary).

<https://responsiblegambling.vic.gov.au/resources/publications/?q=&collection=10>

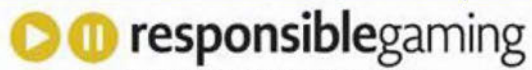
I've also attached another couple of useful AGC documents.

Have a good weekend

With kind regards,

Sonia Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

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