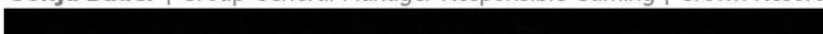


From: Sonja Bauer
Sent: Wed, 7 Apr 2021 12:37:48 +1000
To: Steven Blackburn;Xavier Walsh
Cc: Nicole Wendt;Sonja Bauer
Subject: FW: benchmarking docs
Attachments: RG Check August 2018.docx, AGC HMM_Casinos (version 3).xlsb, Harm Minimisation Strategies 2016 CM v2.doc, Australasian Casino Operator Comparison Table.pdf

Hello and FYI

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited





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From: Sonja Bauer < >
Sent: Wednesday, 7 April 2021 12:36 PM
To: Rob Meade < >
Cc: Jan Williamson < >; Sonja Bauer < >
Subject: benchmarking docs

Hello Rob,

As requested, the benchmarking we have completed in the last five or so years.

- Doc 1 – the Canadian Responsible Gambling Council offers a fee for service review of gambling operators' RG credentials, and have periodically made the standards and criteria public. CML and Crown Perth RG completed a high level desk top review using these in August 2018. I am intending to update this in the next couple of weeks
- Doc 2 – a document the Australasian Gaming Council has prepared (not reviewed in the last year I believe) in relation to harm min measures – sent to Board
- Doc 3 – a document that over the years has been sporadically pulled together by members of the Australasian Casino RG Forum – you will see it's quite old, and not dissimilar to the AGC doc
- Doc 4 – a document prepared by CML benchmarking Australian casinos, last reviewed September 2019, and we expect to update in the next few weeks.

Can I assume these will go in the pack?

With kind regards,

Sonja Bauer | Group General Manager Responsible Gaming | Crown Resorts Limited

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