

Catherine Young

From: Roland Theiler
Sent: Friday, 26 July 2013 11:54 AM
To: Debra Tegoni
Subject: FW: NAB Amended Letter of Offer for Crown Melbourne Limited
Attachments: NAB_Privacy_Notification_(mandatory)_653.pdf;
 Pymnt_Card_Industry_Data_Security_Stds_(mandatory)_686.pdf;
 Credit_Card_Fraud_Protection_Brochure_(mandatory)_714.pdf;
 Credit_Card_Security_poster_(mandatory)_715.pdf;
 Merchant_Operating_Guide_(mandatory)_716.pdf;
 Stationery_Ordering_Made_Easy_Nov_2010_(mandatory)_4955.pdf;
 Merchant_Agreement_(mandatory)_9237.pdf; Letter_Of_Offer_15487.pdf

FYI

Regards
 Roland

Roland Theiler | SVP International Business | Crown Melbourne Limited

From: Jennifer Lang
Sent: Wednesday, 24 July 2013 5:37 PM
To: David Stoddart; Roland Theiler
Subject: NAB Amended Letter of Offer for Crown Melbourne Limited

Hi

This is what I have on file – apologies I am between meetings.

J

Jenny Lang
 Project Manager
 Crown Melbourne

From: David Stoddart
Sent: Wednesday, March 14, 2012 7:02 AM
To: Justine Henwood
Cc: Jennifer Lang
Subject: FW: Amended Letter of Offer for Crown Melbourne Limited

Hi Justine

Here is the updated NAB CUP letter of offer – the last attachment

Regards,

David Stoddart
 General Manager - Commercial
 Crown Hotels & Retail
 8 Whiteman Street Southbank 3006 Melbourne Australia

Crown Towers - 2009 winner "Top 2 Hotels of the Australia, New Zealand and South Pacific Region", Travel + Leisure Magazine

Crown Metropol - Stay in the moment

Crown Promenade Hotel - 2008 Inductee "Victorian Tourism Awards' Hall of Fame

Please consider the environment before printing this email



From: [REDACTED]
Sent: Tuesday, March 13, 2012 3:55 PM
To: David Stoddart
Cc: [REDACTED]
Subject: Amended Letter of Offer for Crown Melbourne Limited

Dear David

We value your business, and we thank you for applying for NAB's transactional products.

You have taken an important step for your business, and we want to ensure that we quickly establish your new product(s) and enable you to commence using them without delay. Please review the following important information.

What you need to do:

- Read, and have authorised individuals sign the attached 'Letter of Offer' document;
- Read, and where required, have authorised individuals sign the other relevant documents; and
- Return signed documents to us, in their entirety, via email or fax.

Our Offer is valid until the date specified in the Letter of Offer, and is subject to the 'Terms and Conditions' set out in the documents attached to this email.

Your business is very important to us. If you have any questions in relation to this offer, please contact your Transactional Banking Specialist. Their details are included at the top of the attached Letter of Offer.

Kind regards

Nancy (on behalf of Francine Jeffery)

Implementation and Sales Support Officer

The information contained in this email communication may be confidential. If you have received this email in error, please notify the sender by return email, delete this email and destroy any copy.

Any advice contained in this email has been prepared without taking into account your objectives, financial situation or needs. Before acting on any advice in this email, National Australia Bank Limited (**NAB**) recommends that you consider whether it is appropriate for your circumstances. If this email contains reference to any financial products, NAB recommends you consider the Product Disclosure Statement (PDS) or other disclosure document available from NAB, before making any decisions regarding any products.

Catherine Young

From: Michelle Fielding
Sent: Tuesday, 2 July 2013 6:22 PM
To: Debra Tegoni
Cc: Catherine Young
Subject: Re: China Union Pay Process - Perth

Yes. Jan and I are meeting with Roland so that he can explain the process. Should we hold until you attend?

Regards

Michelle Fielding | General Manager - Compliance | Crown Melbourne Limited
 [REDACTED]

On 02/07/2013, at 6:13 PM, "Debra Tegoni" [REDACTED] wrote:

Hi
 I need to get a handle on this one when b get back please

Kind Regards
 Debra Tegoni
 Executive General Manager
 Legal & Regulatory Services
 Crown Melbourne Limited

Begin forwarded message:

From: "Jacinta Maguire" [REDACTED]
Date: 2 July 2013 5:50:52 AM (GMT+11:00)
To: "Joshua Preston" [REDACTED]; "Paul Hulme" [REDACTED];
 [REDACTED]; Craig Spence [REDACTED]; Debra Tegoni [REDACTED];
 [REDACTED]; Michelle Fielding [REDACTED]; Phillip Batsakis [REDACTED];
 Roland Theiler [REDACTED]
Subject: FW: China Union Pay Process - Perth

Hi Josh, Paul and Craig,

Please refrain from submitting this to the DRGL for now as we are currently refining the China Union Pay process in Melbourne.

When it is finalised, we will forward to you for discussion and appropriate action if required.

Kind regards,
 Jacinta

Jacinta Careri | General Manager Commercial - VIP International | Crown Melbourne Limited
 [REDACTED]

www.crownmelbourne.com.au

-----Original Message-----

From: Jacinta Maguire (Careri)

Sent: Tuesday, 25 June 2013 8:34 PM

To: Michelle Fielding

Cc: Debra Tegoni; Jason O'Connor; Phillip Batsakis; Roland Theiler

Subject: China Union Pay Process - Perth

Hi Michelle,

By way of an update, the attached document was discussed with Josh Preston, Paul Hulme and Craig Spence in Perth yesterday to potentially introduce the same service to our international customers when they visit Perth.


Whilst there are existing provisions in the Crown Perth Casino Accounting Manual, Josh and Paul have advised that in order to be able to offer this service in Perth they would be required to make a submission to the Chief Casino Officer who has delegated authority to amend the Accounting Manual. The change request may be forwarded to the Chairman of the Commission for approval as well.

Michelle, I will call you tomorrow to discuss.

Many thanks

Jacinta

Jacinta Careri | General Manager Commercial - VIP International | Crown Melbourne Limited



From: Phillip Batsakis

Sent: Monday, 24 June 2013 1:26 PM

To:  Craig Spence

Cc: Jacinta Maguire (Careri)

Subject: Credit and debit card cash out policy.pdf

Hi Craig / Josh

Please find attached a document for discussion later today

Best regards

Phil

<Credit and debit card cash out policy.pdf>

Catherine Young

From: Debra Tegoni
Sent: Tuesday, 2 July 2013 6:13 PM
To: Michelle Fielding
Cc: Catherine Young
Subject: Fwd: China Union Pay Process - Perth
Attachments: Credit and debit card cash out policy.pdf; ATT00001.htm

Hi
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Kind Regards
 Debra Tegoni
 Executive General Manager
 Legal & Regulatory Services
 Crown Melbourne Limited

Begin forwarded message:

From: "Jacinta Maguire (Careri)" [redacted]
Date: 2 July 2013 5:50:38 AM GMT+02:00
To: "Joshua Preston [redacted]" "Paul Hulme" [redacted] Craig Spence
Cc: Jason O'Connor [redacted] Debra Tegoni [redacted] Michelle Fielding <[redacted]> Phillip Batsakis <[redacted]> Roland Theiler <[redacted]>
Subject: FW: China Union Pay Process - Perth

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Jacinta Careri | General Manager Commercial - VIP International | Crown Melbourne Limited

[redacted] w:
www.crownmelbourne.com.au

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From: Jacinta Maguire (Careri)
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Jacinta Careri | General Manager Commercial - VIP International | Crown Melbourne Limited

www.crownmelbourne.com.au

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Sent: Monday, 24 June 2013 1:26 PM
To: [REDACTED] Craig Spence
Cc: Jacinta Maguire (Careri)
Subject: Credit and debit card cash out policy.pdf

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Best regards

Phil

Catherine Young

From: Roland Theiler
Sent: Thursday, 27 June 2013 1:25 PM
To: Jan Williamson
Cc: Debra Tegoni
Subject: International Cash Advance | Casino Worldwide Gaming Solutions

Hi Jan

In Deb's absence can we please discuss the following.

<http://www.gcainc.com/integrated-solutions/cash-advance/>

Thanks

Regards
Roland

Roland Theiler | SVP International Business | Crown Melbourne Limited

www.crownmelbourne.com.au

*Spoke to
Roland reed
NOT clear
Don't see
6/27/13*