Personal Information

make the following

statutory declaration under the Oaths and Affirmations Act 2018:

- I am a former employee of Crown Melbourne from 10 March 2008 until 4 August 2017. I held the position of Mahogany Room Executive Host from March 2010 -August 2017.
- I worked as a Mahogany Room Executive Host, part of my job included taking care of Crown's high spending customers, this included setting up the customers with exclusive benefits including seats to AFL games, hotel rooms and complimentary rooms all with the purpose of keeping the members playing in the casino.
- It was during this job where I met Ahmed Hasna in 2014. He was a black card holder, which is the highest tiered card in Crown Melbourne. This was due to Ahmed's level of play. I was Ahmed's dedicated host from 2014 – 2017
- 4. On 9 May 2016, Ahmed Hasna presented Mahogany room Cage at Crown a Bank Cheque for \$100,000,00. I made a phone call to senior management (Peter Lawrence) who gave me authority to cash the cheque (Early Release) in return for gaming chips.
- That same night Ahmed spent all of the \$100,000.00 on roulette tables within a couple of hours and left Crown.
- Two days later, Peter Lawrence, from Crown, told me to inform Ahmed that the Bank Cheque of \$100,000.00 had been dishonoured and to investigate the situation and that Crown wanted their money to be paid.
- 7. I called Ahmed Hasna and told him that the Bank Cheque bounced and that Crown wanted their money. Ahmed did not know why the bank cheque was cancelled and said that it must have been cancelled by the person who gave him the cheque.
- 8. After multiple phone calls with Ahmed Hasna he did not come back in and play (a small layoff) as he advised me he was experiencing financial hardship and was considering self excluding himself from Crown. I was advise by senior management (Peter Lawrence) who told me to make a phone call to Ahmed Hasna and inform him that he is welcome back into Mahogany Room and all Black Card benefits will resume as normal and the debt of \$100,000,00 does not need to be paid back immediately and that Crown would be happy to take his future winnings to pay back the debt. This is not standard procedure as Crown knew there was an issue with

Ahmed Hasna's ability to pay. It is my view that Crown knew that he had a gambling addiction and that being in debt to Crown would lead to him to try and recoup his losses by spending more money at Crown. In my view and my experiences at Crown, a Patron who had an outstanding debt at Crown would not be permitted to play until the debt was settled. I continued to offer Ahmed Hasna all entitlements to restaurants, sporting events and hotel stays to have him onsite at Crown as much as possible.

- 9. Several months later, while at home (on my day off) I received a phone call from Senior management that Ahmed Hasna was currently playing in the Mahogany room and had won more than his outstanding Debt. I was asked to call Ahmed and advise him that he needs to urgently go to the cashier and repay the debt of \$100,000 or he will not be welcome back to the Casino.
- 10. I have been provided a copy of Ahmed Hasna's Exclusion and Ban History attached as exhibit A. It is my view Crown should not have extended any form of offer to pay back a debt to a person who has self-excluded from Crown repeatedly, and repeatedly was banned from Crown for aggressive behaviour after losing. It seems clear to me that Mr Hasna was under significant pressure to recoup his losses and Crown wanted me to encourage him to continue gambling as much as possible. In my view it wasn't a fair offer and was a win-win for Crown.
- 11. I declare that the contents of this statutory declaration are true and correct and I make it knowing that making a statutory declaration that I know to be untrue is an offence.

Declared at

Prolyan Police Stallon 396 Malvern Road in the State of Victoria Personal Information

On

Prehrea Victoria 21

10/04/21

A person authorised under section 30(2) of the Oaths and Affirmations Act 2018 to witness the signing of a statutory declaration.

Jack HAZELL

Constable 44608

Prairien Police Station 396 Malvern Road

Property Victoria 2151