

## Contact Us



Have a question? We're here to help.  
Contact us on the Crown Rewards hotline:  
**1300 8 CROWN**



CRI19\_171750 NOV19

## Crown Resorts App



Download the free Crown Resorts App to:

- View promotions and special offers just for you
- Book Crown hotels, restaurants and events on the go
- View your account information, including your points and Status Credit balance.

Download the Crown Resorts App  
for free at the App Store today.

## Parking at Crown



Parking benefits at each membership tier:<sup>5</sup>

- **Member tier:** Earn 25 Casino points or spend \$50 at a Crown hotel, restaurant or other participating outlets to receive free 24 hour multi-level parking on same visit.
- **Silver tier:** Earn one point to receive free 24 hour multi-level parking on same visit.
- **Gold tier:** Receive free basement and multi-level parking.
- **Platinum and Black tier:** Receive free valet parking, via The Mahogany Room valet entrance, and free basement and multi-level parking.

## Points Transfer



If you are planning a trip to Crown Melbourne or Crown Perth you can transfer your points easily between the two properties to make the most of your points.

Simply visit a VIK and select the 'Transfer My Points' button then follow the instructions on screen.

Your points transfer may take up to 24 hours to process.

Take your points with you wherever you go.

## Terms & Conditions

1. Points earning and redemption on casino games only available to full members of Crown Rewards (not provisional members). Subject to the Crown Rewards Rules, Program Brochure and Non Qualifying Activity Policy. Melbourne only: Points earning and redemption on gaming machines only available to full members who have agreed to receive and have viewed their Player Activity Statement within a 12 month period and who have been issued with a PIN.
2. For participating outlets please visit [crownmelbourne.com.au/crownrewards](http://crownmelbourne.com.au/crownrewards) or [crownperth.com.au/crownrewards](http://crownperth.com.au/crownrewards)
3. Crown Gift cards can only be purchased using points on the Crown Rewards Hub.
4. Minimum Status Credits required for tier status. Status Credits must be earned within the six-month Membership Cycle. Members will be reallocated to the appropriate tier if a member does not meet the minimum entry level requirements of their current tier level at the end of the Membership Cycle of six months. Crown Perth Pearl Room access is available to Gold, Platinum and Black tier members who have received Status Credits through earning Casino points and is by invitation and application.
5. Parking at Crown under this offer is subject to car park Terms and Conditions (which are displayed at Crown car park entrances) and to the availability of car park spaces. Credit card entries not eligible for free parking. 24 hour free parking commences at time of car park entry, normal car park rates apply after 24 hours. Valet parking is subject to the availability of car park spaces at The Mahogany Room valet entrance only. Charges apply for valet parking at alternative car parks offering valet parking.



# REWARDS



Your Quick Reference Guide

## Earning Points

One card, multiple places to earn.

With Crown Rewards you could earn points\* every time you use your card to make a transaction across Crown Melbourne and Crown Perth.

Here's where you can earn points:


### Casino points

 Casino Games<sup>1</sup>

### Lifestyle points

 Restaurants<sup>2</sup>  Events & Conferences

 Hotels  Bars & Nightclubs<sup>2</sup>

 Shopping<sup>2</sup>

Make the most of your Crown Rewards membership today.

## Using Your Points

You can use your points for almost everything at Crown Melbourne and Crown Perth.

Just show your card when you pay at participating outlets and the points will be deducted from your account.

You can use your points here:

 Casino Games<sup>1</sup>  Events & Conferences

 Restaurants<sup>2</sup>  Bars & Nightclubs<sup>2</sup>

 Hotels  Buy Crown Gift cards<sup>3</sup>

 Shopping<sup>2</sup>

100 Crown Rewards points = \$1

Enjoy Crown experiences using your points.

## Status Credits

Your membership tier is based on the number of Status Credits you earn.

When you earn enough points you're awarded a Status Credit. Your Status Credits can be accumulated over the course of your six-month Membership Cycle.


500 Casino points = 1 Status Credit\*

 Casino Games

1,500 Lifestyle points = 1 Status Credit\*

 Restaurants<sup>2</sup>  Events & Conferences

 Hotels  Bars & Nightclubs<sup>2</sup>

 Shopping<sup>2</sup>

\*Earn rates for Lifestyle Points & Casino Points may vary. See Program Brochure or a staff member for more information.

With each Status Credit you are one step closer to a new tier.

## The Tiers



Member Tier



Gold Tier  
25 Status Credits<sup>4</sup>



Black Tier  
By invitation only

Discover new and exciting benefits as you move up the tiers.



Silver Tier  
5 Status Credits<sup>4</sup>



Platinum Tier  
100 Status Credits<sup>4</sup>

## Membership Cycle



Your Crown Rewards membership is reviewed every six months on 1 April and 1 October.

Your membership tier is based on the number of Status Credits earned in the six months prior to these dates.

You can be upgraded at any time during the Membership Cycle.

Earning Status Credits is simple.

# CRW.510.052.0063

Crown Rewards Hub



The Crown Rewards Hub helps you quickly and easily access your account information online.

Your online account will help you:

- View and update your account details
- View your personal offers
- Use your points to buy Crown Gift cards or experience packages

If you do not already have log in details and a password, please visit a Crown Rewards desk for assistance.

Visit [crownmelbourne.com.au](http://crownmelbourne.com.au) or [crownperth.com.au](http://crownperth.com.au) to get started.