Contact Us



Have a guestion? We're here to help. Contact us on the Crown Rewards hotline: 1300 8 CROWN







Crown Resorts App



Download the free Crown Resorts App to:

- View promotions and special offers just for you
- Book Crown hotels, restaurants and events on the ao
- View your account information, including your points and Status Credit balance.

Download the Crown Resorts App for free at the App Store today.

Parking at Crown



Parking benefits at each membership tier:5

- · Member tier: Earn 25 Casino points or spend \$50 at a Crown hotel, restaurant or other participating outlets to receive free 24 hour multi-level parking on same visit.
- · Silver tier: Earn one point to receive free 24 hour multi-level parking on same visit.
- Gold tier: Receive free basement and multi-level parking.
- · Platinum and Black tier: Receive free valet parking, via The Mahogany Room valet entrance, and free basement and multi-level parking.

Points Transfer



If you are planning a trip to Crown Melbourne or Crown Perth you can transfer your points easily between the two properties to make the most of your points.

Simply visit a VIK and select the 'Transfer My Points' button then follow the instructions on screen.

Your points transfer may take up to 24 hours to process.

Take your points with you wherever you go.

Terms & Conditions

- 1. Points earning and redemption on casino games only available to full members of Crown Rewards (not provisional members). Subject to the Crown Rewards Rules, Program Brochure and Non Qualifying Activity Policy. Melbourne only: Points earning and redemption on gaming machines only available to full members who have agreed to receive and have viewed their Player Activity Statement within a 12 month period and who have been issued with a PIN
- 2. For participating outlets please visit crownmelbourne.com.au/crownrewards or crownperth.com.au/crownrewards
- 3. Crown Gift cards can only be purchased using points on the Crown
- 4. Minimum Status Credits required for tier status. Status Credits must be earned within the six-month Membership Cycle. Members will be reallocated to the appropriate tier if a member does not meet the minimum entry level requirements of their current tier level at the end of the Membership Cycle of six months. Crown Perth Pearl Room access is available to Gold, Platinum and Black tier members who have received Status Credits through earning Casino points and is by invitation
- 5. Parking at Crown under this offer is subject to car park Terms and Conditions (which are displayed at Crown car park entrances) and to the availability of car park spaces. Credit card entries not eligible for free parking, 24 hour free parking commences at time of car park entry, normal car park rates apply after 24 hours. Valet parking is subject to the availability of car park spaces at The Mahogany Room valet entrance only. Charges apply for valet parking at alternative car parks offering valet parking.





Your Quick Reference Guide



Earning Points

One card, multiple places to earn.

With Crown Rewards you could earn points* every time you use your card to make a transaction across Crown Melbourne and Crown Perth

Here's where you can earn points: Casino points

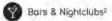
Casino Games'

Lifestyle points











Make the most of your Crown Rewards membership today.

Using Your Points

You can use your points for almost everything at Crown Melbourne and Crown Perth.

Just show your card when you pay at participating outlets and the points will be deducted from your account.

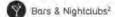
You can use your points here:













Buy Crown Gift cards³



Shopping²

100 Crown Rewards points = \$1

Enjoy Crown experiences using your points.

Status Credits

Your membership tier is based on the number of Status Credits you earn.

When you earn enough points you're awarded a Status Credit, Your Status Credits can be accumulated over the course of your six-month Membership Cycle.

500 Casino points = 1 Status Credit*



Casino Games

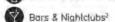
1.500 Lifestyle points = 1 Status Credit*













Shopping²

*Earn raiss for Lifestyle Polinis & Casino Polinis may vary. See Program Erochure or a siati' member for more information.

With each Status Credit you are one step closer to a new tier.

The Tiers



Member Tier

Silver Tier

5 Status Credits⁴

Platinum Tiec

100 Status Credits4



Gold Tier 25 Status Credits⁴



Black Tier By invitation only

Discover new and exciting benefits as you move up the tiers.

Membership Cycle



Your Crown Rewards membership is reviewed every six months on 1 April and 1 October.

Your membership tier is based on the number of Status Credits earned in the six months. prior to these dates.

You can be upgraded at any time during the Membership Cycle.

Earning Status Credits is simple.



The Crown Rewards Hub helps you quickly and easily access your account information online.

CRW.510.052.0063

Your online account will help you:

· View and update your account details

Crown Rewards Hub

- View your personal offers
- . Use your points to buy Crown Gift cards or experience packages

If you do not already have log in details and a password, please visit a Crown Rewards desk for assistance

Visit crownmelbourne.com.au or crownperth.com.au to get started.