



CROWN REWARDS

Discover the World of Crown



Pokie Credit Rewards

Qualifying for Pokie Credit Rewards

Earn a minimum of 50 points playing gaming machines on the current Day, and you will automatically qualify for Pokie Credit Rewards to use on your next visit (after 6am the following Day).

It is important to remember however that your Pokie Credit Reward will expire unless you visit Crown and use them within 14 Days of earning them.

Crown Rewards Senior Members receive a bonus \$3 in Pokie Credits when they qualify for either the 50 - 99 Point or 100 - 249 Point Reward.

| Pokie Points earned on the last Day you visited | Pokie Credit Reward |
|---|---------------------|
| 50 - 99 | \$5 |
| 100 - 249 | \$10 |
| 250 - 499 | \$20 |
| 500 - 999 | \$25 |
| 1,000 - 2,999 | \$30 |
| 3,000 - 9,999 | \$50 |
| 10,000+ | \$100 |

Crown Rewards Member Hotline



Have a question? We're here to help
1300 8 CROWN



Crown Rewards Hub



Your personalised online experience
CROWNMELBORNE.COM.AU/CROWNREWARDS



Definitions

- **“Pokie Credit”** means a dollar amount (\$) on a member's Crown Rewards card available for play on gaming machines.
- **“Game Tickets”** means a voucher dispensed from selected gaming machines when a member presses collect. This voucher can be inserted into another gaming machine accepting Game Tickets or redeemed at a Ticket Redemption Terminal or Cashier.
- A Day is defined as a 24 hour period commencing at 6.00am and ending at 6.00am on the following day.

Activate and Claim your Pokie Credit Rewards

Once you have qualified for your Pokie Credit Reward, all you have to do is visit Crown within 14 Days and then:

1. **INSERT** your Crown Rewards card into any VIK, enter your PIN and select the Pokie Credit Rewards button
2. **ACTIVATE** your Pokie Credit Reward by inserting your Crown Rewards card into the card reader on any gaming machine
3. **ENTER** your PIN number and press OK
4. **INSERT** a Game Ticket, \$1 coin or a bank note into the machine and start playing

Important Information

- Exchange of points for Pokie Credits must be in multiples of 100 points.
- Multiple Pokie Credit transfers are permitted up to the daily limit.
- Daily limits apply. Please see a Crown Rewards desk for details.
- Unused Pokie Credits will be automatically available for use on the next gaming machine.

Exchange your Crown Reward points for Pokie Credits

You can receive additional Pokie Credits by exchanging Crown Rewards points for Pokie Credits at any gaming machine:

1. **INSERT** your Crown Rewards card into the card reader
2. **PRESS** the 'Pokie Credits' button
3. **ENTER** your PIN number



4. **ENTER** the value of Pokie Credits you wish to claim and then press confirm
 - For \$1 in Pokie Credits enter '1' (cost 100 points)
 - For \$5 in Pokie Credits enter '5' (cost 500 points)
5. **PRESS** confirm again to complete the transfer or CANCEL to start again
6. **START** playing by inserting a Game Ticket, \$1 coin, or a bank note into the machine



Terms and Conditions

General Conditions

- This brochure is subject to other terms and conditions as set out in the Crown Rewards Rules.
- Pokie Credits are only available to Crown Rewards members (Members) who have agreed to receive and have viewed their Player Activity Statement within a 12 month period, who have been issued with a PIN, and who are not excluded or prohibited from the Casino for any reason.
- Crown Rewards points will not be earned on any activity associated with Pokie Credits.
- Pokie Credits cannot be redeemed for cash.

Pokie Credit Rewards

- Only one Pokie Credit Reward per Member per Day.
- A Pokie Credit Reward can only be used after 6am on the day after it is earned, and must be activated within 14 Days of qualification.
- Pokie Credit Rewards are in addition to your Crown Rewards points balance.
- Multiple Points Promotions (such as Double Pokie Point Days) may affect the point requirements for Pokie Credit Rewards.
- A Senior member is a member who is 60 years of age or older and registered as a Senior in the Crown Rewards system.

Exchange of Crown Rewards points for

Pokie Credits

- Every \$1 worth of Crown Rewards points redeemed for Pokie Credits will result in 100 points being automatically deducted from a Member's accrued point balance.
- Once points have been exchanged for Pokie Credits the transaction cannot be reversed.
- The minimum amount of Crown Rewards points a Member can redeem for Pokie Credits is 100 (\$1).
- The maximum amount of Crown Rewards points a Member can redeem for Pokie Credits is determined by each individual membership tier.