

Forgot Your PIN?

If you forgot your Crown Rewards PIN or want to change it, you can now do so at any VIK on the main casino floor. All you need is to have a mobile or email address registered on your account.



CROWN

REWARDS



Forgot PIN:

To reset your PIN, select "Forgot PIN" on the login screen. We'll send you a One Time Password to your chosen Email address or Mobile number. Once entered correctly you will be able to reset your PIN.



Change PIN:

To change your PIN, simply log into any VIK and select the 'Change PIN' button on the main screen.



CROWN



MOBILE APP



CROWNRESORTS



CROWN MELBOURNE



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 responsible gaming

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