

VICTORIAN COMMISSION FOR GAMBLING AND
LIQUOR REGULATION

CASINO CONTROL ACT 1991

SECTION 58B(1)

**INSTRUMENT APPROVING COURSES RELATING TO THE RESPONSIBLE PROVISION
OF GAMING FOR CASINO SPECIAL EMPLOYEES**

Pursuant to section 58B(1) of the *Casino Control Act 1991* (**CC Act**), the Victorian Commission for Gambling and Liquor Regulation (**Commission**) hereby approves the following courses as compulsory training and refresher courses under section 58A of the CC Act for licensed special employees of the casino operator in relation to gaming machines.

Approved training courses

For the purpose of section 58B(1)(a), the approved training courses to be delivered online and face to face, within the timeframe specified in section 58A of the CC Act, are the initial training module and the advanced training module in substantially the same form as that submitted to the Commission on 6 February 2020 as set out below.

The *RSG training for special employees (initial)* training course consisting of:

- RSG Training for Special Employees (Initial) Gaming Machines – Content Map
- Responsible Service of Gaming – Induction Session Plan
- Responsible Service of Gaming – Induction Slides
- Responsible Service of Gaming – Online Slides
- Gaming Machines Additional Focus – Session Plan
- Gaming Machines Additional Focus – Slides

The initial training course is to be completed by any staff member who performs any of the functions of a special employee in relation to gaming machines.

The *RSG training for special employees (advanced)* training course consisting of:

- RSG Training for Special Employees (Advanced) – Content Map
- Responsible Service of Gambling for Senior Managers (Advanced) – Session Plan
- Responsible Service of Gambling Senior Manager Training (Advanced) – Slides

The advanced training course is to be completed by all staff working in the Responsible Gambling work area, including Responsible Gambling Advisors, and all staff employed or working in a managerial capacity who perform any of the functions of a special employee in relation to gaming machines; and have direct contact with customers; and receive RSG related referrals from other staff.

Approved refresher course

For the purpose of section 58B(1)(b), the approved refresher course to be delivered online and face to face, within the timeframe specified in section 58A of the CC Act, is the refresher course in substantially the same form as that submitted to the Commission on 6 February 2020 consisting of:

- RSG Training for Special Employees (Refresher) Gaming Machines – Content Map
- Responsible Service of Gaming (Refresher) – Online Slides
- Gaming Machines Additional Focus (Refresher) – Session Plan
- Gaming Machines Additional Focus (Refresher) – Slides

The refresher course is to be completed by any staff member who performs any of the functions of a special employee in relation to gaming machines.

The approval will cease to remain in force immediately upon a substantial material change in the content of an approved training course or approved refresher course, or where revoked by the Commission under section 58B(3) of the CC Act.

For the avoidance of doubt, this approval replaces any previously approved compulsory training courses for special employees in relation to gaming machines at the Melbourne casino.

This instrument is to have effect on and from its date of execution and remains in force for a period of five (5) years in accordance with section 58B(3) of the CC Act unless sooner revoked or renewed by the Commission pursuant to section 58B(4) of the CC Act.

Dated: 8th APRIL 2020

The Official Seal of the VICTORIAN
COMMISSION FOR GAMBLING AND
LIQUOR REGULATION is hereto affixed
in accordance with the directions of the
Commission, in the presence of:)
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