

Agenda



Gambling Industry Engagement Forum

Date:	Wednesday 9 May 2018	Time:	1.30pm – 3.30pm
Location:	Victorian Responsible Gambling Foundation Level 6 14-20 Blackwood St North Melbourne	Trim Ref:	CD/18/229662
Chair:	Louise Glanville, Chief Executive Officer – Victorian Responsible Gambling Foundation		

1 Welcome, acknowledgement of country, action items

See overleaf for action items and related notes.

2 Emerging Issues and Challenges – *What are we all facing?*

Round table discussion. Some questions to consider:

- What are the current and emerging issues or challenges you are facing in relation to gambling harm?
- What is changing in the policy environment?
- What is the emerging research and evidence telling us?

3 Foundation Stakeholder Engagement Framework

Foundation to provide outline of new [Stakeholder Engagement Framework](#).

- A revised stakeholder engagement approach focused more on strategic partnering in areas of common interest
- Discussion of preferred engagement approaches and any implications for the structure of this forum

4 Foundation Sporting Clubs Program

Foundation to provide an update on a recent review of the Sporting Clubs Program

5 Key Areas/Topics of Interest

What are some key areas where we can better work together to prevent/reduce gambling harm?

Round table discussion, which may include the following topics of mutual interest:

- Actions being taken to improve gambling environments for customers and staff
- Potential new products and customers
- Foundation campaign activity and messaging
- Gambling research
- Self-Exclusion Programs
- Limit setting tools and player activity statements

6 Items/issues for discussion at next Forum

Round table discussion on topics of interest for next Forum - **Monday 12 November**

Additional Foundation Attendees:

- Rosa Billi, Branch Head, Research and Evaluation
- Roberta Donovan, Branch Head, Strategic Communications and Marketing
- Tanya Fletcher, Branch Head, Prevention and Programs
- Tony Phillips, Strategic Advisor, Knowledge and Policy

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Please see outlined below the Action Items from the previous Gambling Industry Engagement Forum (28 September 2017):

Action Items – Previous Forum

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| 1 | Ongoing consultation with Office of Liquor Gaming and Racing (OLGR) around advanced Responsible Service of Gaming (RSG) or development of higher level Venue Support Program training |
| 2 | Explore the provision of data on Gambler's Help Counselling and industry/self-exclusion referrals |
| 3 | Continued work on national consistency with responsible gambling messages and Responsible Gambling Awareness Week (RGAW) time/dates |
| 4 | Foundation to call for agenda items from Forum members prior to each meeting |
| 5 | Forum to meet three times per year - focus on emerging issues, policy, strategy and research areas |
| 6 | Forum members to explore the potential for sharing information on Self-Exclusion Program and options |
| 7 | Foundation to provide members with the opportunity to feedback on the research agenda development |
| 8 | Current membership list to be provided and invite comment on members |