



## Draft Minutes

### Sixth Casino Review – VCGLR/VRGF/Crown Tripartite Meeting – Recommendations 10 and 11

TRIM ID: CD/18/35614

Meeting details	
<b>Meeting title:</b>	Sixth Casino Review – VCGLR/VRGF/Crown Tripartite Meeting – Recommendations 10 and 11
<b>Date:</b>	Thursday 29 November 2018
<b>Time:</b>	4.00 pm – 5.00 pm
<b>Location:</b>	Crown Office, Level 6, Administration Office, Meeting Room E
Attendees	Title and Business unit/Branch
<b>VCGLR:</b>	
Jason Cremona	Manager, Licence Management and Audit (JC)
Steve Thurston	Licence Manager, Licence Management and Audit (ST)
Rowan Harris	Principal Major Licence Officer, Licence Management and Audit (Chair) (RH)
<b>VRGF:</b>	
Tony Phillips	Strategic Industry Engagement Coordinator (TP)
Brett Hetherington	Strategic Advisor, Knowledge and Policy
Lindsay Shaw	Project Officer, Knowledge and Information
<b>Crown:</b>	
Michelle Fielding	Group General Manager, Regulatory and Compliance (MF)
Sonja Bauer	Group General Manager, Responsible Gaming (SB)
<b>Apologies:</b>	
None	

Item	Subject	Speaker
1.	<p><b>Opening/apologies</b></p> <p>The chair opened the meeting and advised that the VCGLR had met with the VRGF on 20 November 2018 for a precursory meeting to this first Tripartite meeting. The outcomes of that meeting were outlined.</p> <p>The purpose of the meeting was to establish a tripartite engagement process between the VCGLR, VRGF and Crown with a view to developing one that is acceptable to all three parties.</p>	VCGLR

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2.	<p><b>Tripartite engagement process (VCGLR/VRGF/Crown)</b></p> <ul style="list-style-type: none"> <li>• RH revisited the tripartite process discussed at VCGLR's meeting with Crown on 31 October 2018 and with the VRGF on 20 November 2018 in relation to addressing recommendations 10 and 11. Agreed that Crown's engagement of the VRGF in the processes specifically relating to recommendations 10 and 11 would include: <ul style="list-style-type: none"> <li>➢ seeking subject matter expertise into the development of policy settings</li> <li>➢ seeking subject matter expertise concerning current responsible gambling practices and policy with a view to Crown introducing: <ul style="list-style-type: none"> <li>▪ short-term exclusion orders</li> <li>▪ revocation of long-standing exclusion orders more than ten years old</li> <li>▪ introducing third party exclusion orders and other initiatives, including on-line exclusion order applications, and</li> </ul> </li> <li>➢ consulting the VRGF on problem gambling research and case studies.</li> </ul> </li> <li>• The VRGF will provide subject matter expertise advice to Crown via the VCGLR.</li> <li>• The VCGLR is happy for Crown to consult directly with the VRGF to converse on recommendation 10 and 11 matters. Any written responses should be copied to the VCGLR.</li> <li>• SB enquired about 'in conjunction with... other relevant stakeholders' referred to in recommendations 10 and 11. The VRGF advised that it would be happy to coordinate input from other stakeholders, including Gambler's Help.</li> <li>• The three parties agreed that it was necessary that consultation commence early in the process to ensure that Crown was on track in meeting the Commission's expectations regarding completion of recommendations 10 and 11.</li> <li>• The parties agreed that all materials provided in relation to recommendations 10 and 11 are not to be shared outside the tripartite group.</li> </ul>	VCGLR/VRGF/ Crown
3.	<p><b>Role of VRGF</b></p> <ul style="list-style-type: none"> <li>• The VRGF views its role as providing subject matter expert assistance and input for recommendations 10 and 11, rather than endorsing outcomes or proposals put forward by Crown when addressing the recommendations. The VCGLR supports the VRGF's view.</li> <li>• The VRGF advised it will talk to other advisory Responsible Gambling bodies. SB noted that Crown itself has extensive experience on the subject matter of the recommendations.</li> <li>• The VRGF believes Crown's consultation with the VRGF should be seen to factor into the decision-making process.</li> </ul>	VCGLR/VRGF/ Crown

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4.	<p><b>Recommendation 10</b></p> <ul style="list-style-type: none"> <li>Discussed strategy for completion of recommendation 10. The VCGLR requested Crown to provide details (update) outlining how it will satisfy completion of the recommendation four months before due date (i.e. by 1 March 2019) to enable the VCGLR to assess that Crown is on track to meet the Commission's expectations in completing the recommendation.</li> <li>SB will share the Crown Perth learnings from Third Party exclusions in a few weeks. Also mentioned Sara Hare's latest work.</li> </ul>	VCGLR/VRGF/ Crown
5.	<p><b>Recommendation 11</b></p> <ul style="list-style-type: none"> <li>Agreed that Recommendation 11 should be completed first.</li> <li>Discussed strategy for completion of recommendation 10. The VCGLR requested Crown to provide details (update) outlining how it will satisfy completion of the recommendation four months before due date (ie. by 1 March 2019) to enable the VCGLR to assess that Crown is on track to meet the Commission's expectations in completing the recommendation. MF is seeking agreement sooner rather than later.</li> </ul>	VCGLR/VRGF/ Crown
6.	<p><b>Next Tripartite meeting:</b></p> <ul style="list-style-type: none"> <li>Tuesday, 3.00pm 18 December 2019 at Crown for discussion on recommendations 10 and 11.</li> <li>SB will discuss responsible gambling literature searches with TP.</li> </ul>	VCGLR/VRGF/ Crown

Meeting closed at 4.45pm

No	Action to be taken	Assigned to	Due date	Status
1.	No Action items.			