

Agenda

VCGLR/Crown/VRGF Meeting

TRIM ID: CD/19/4477

Meeting details			
Meeting title:	VCGLR/Crown/VRGF Meeting	Meeting #:	3
Date:	Friday 15 February 2019	Time:	3.30 pm 5.00 pm
Location:	Crown Melbourne, Level 6		
Attendees	Title and Business unit/Branch		
Crown:			
Michelle Fielding	Group General Manager, Regulatory and Compliance		
Sonja Bauer	Group General Manager, Responsible Gaming		
VCGLR:			
Jason Cremona	Manager, Licence Management and Audi	t	
Steve Thurston	Licence Manager, Licence Management a	and Audit	
Rowan Harris	Principal Major Licence Officer, Licence Management and Audit (Chair)		
VRGF:			
Brett Hetherington	Senior Industry Engagement Coordinator		
Tony Phillips	Strategic Advisor, Knowledge and Policy		
Lindsay Shaw	Project Officer, Knowledge and Information	n	
Apologies:			

Please note:

A teleconference with Martha Savva, Senior Manager, Gambling Reform and Operations, Consumer and Business Services, South Australia will precede this meeting at 3.00pm at Crown. Tony Morgan, Host Responsibility Manager, SkyCity will also dial in, if available.

The purpose of the meeting is to enquire about South Australia's experience with third party exclusions and related interventions (Recommendation 11). Refer to Action item 1.

Item	Subject	Speaker	Time
1.	Opening/apologies	Crown/VCGLR/	20 min
•	 Accept draft minutes from the previous meeting held on 18 December 2018. 	VRGF	
	Action items from previous meeting.		



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Item	Subject	Speaker	Time
2.	 Recommendation 10 Crown progress update (Including VRGF update re canvassing views on issuing short term orders and preferable time periods) Strategy for completion 		30 min
3.	 Recommendation 11 Crown progress update Strategy for completion 	Crown/VCGLR/ VRGF	30 min
4.	 Next scheduled tripartite meeting: To be advised 	VCGLR/Crown/ VRGF	5 min

No	Action to be taken	Assigned to	Due date	Status
1.	VCGLR and Crown to enquire about South Australia's experience with third party exclusions and related interventions. Both parties to make a coordinated approach. RH to follow up on South Australian Independent Gambling Authority information.	SB		
2.	SB to request Crown Perth statistics in relation to Third Party Exclusion volumes over the past 12 months and any other information which may be useful and appropriate to share with the group. The VCGLR will confer with the Western Australia regulator on third party exclusions.			
3.	Crown to advise how many patrons had their licences withdrawn and other Third Party statistics which may be useful and appropriate to share with the group.			
4.	Crown to provide what evidence is required to issue exclusion orders at the request of family and friends.	SB		