






RFS – Question 38(a) – (d)


Table A

	Date	Request by	Requests made of Crown Melbourne to facilitate research in relation to problem gambling	Crown Melbourne's responses and reasons for the response	Outcome
Crown Melbourne Limited (Crown Melbourne)	Email received on 27 February 2012	Christopher Anderson – Monash University	Request made of Crown Melbourne to utilise Responsible Gaming Advisor George Jiang's experience as a key informant and further involvement in research, funded by a grant from the Office of Responsible Gaming.	Crown Melbourne participated in the research project.	Published Research Report  Research-report-chinese-and-tamil-commu
	Email received on 8 July 2013	Dr Anna Thomas – Australian Gambling Research Centre, Australian Institute of Family Studies	Invitation to participate in a consultation about their pre-commitment within their loyalty card options.	Neil Spencer, Executive General Manager Gaming Machines and Sonja Bauer, General Manager Responsible Gaming participated in this project, with a meeting with Dr Anna Thomas on 26 July 2013 at the Responsible Gaming Support centre.	Published Research Report  agrc-precommitment-limit-setting (1).pdf
	Email received 8 November 2013	Dr. Sally Gainsbury – Centre for Gambling Education & Research at Southern Cross University	Request of Crown Melbourne to assist with research regarding the use and impact of social media, by participating in an anonymous and confidential interview.	Owen Davies, Group general Manager – Customer Intelligence and Sonja Bauer participated in the interview on 22 January 2014.	Published Research Report  The use of social media in gambling .pdf
	Email received 7 April 2014	Phil Townshend – Victorian Responsible Gambling Foundation Valencia Lorenzetti – University of	Request of Crown Melbourne to ask patrons experiencing problem gambling, to participate in an external research project for development of novel intervention and treatment strategies.	Crown Melbourne did not participate in the request, as it may deter patrons from attending the Responsible Gaming Centre in the future.	N/A

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	Melbourne				
Email received 18 November 2014	Nina Van Dyke – Market & Social Research Consultants	Request of Crown Melbourne to participate in an online discussion board with people who work in the gambling industry.	The Australasian Gaming Council participated as an Industry voice.		
Email received 24 July 2014	Michael O’Neil – South Australia Centre for Economic Studies. John Lee – Casinos and Resorts Australasia	Request to contact Crown Melbourne and Crown Perth obtain contact details of the Responsible Gaming Sub-committee.	Crown agreed to participate in the research.	Published Research Report  responsible-gamb in g-and-casinos-final-re	
Email received 8 May 2015	Nancy Greer – Experimental Gambling Research Laboratory at CQ University	Request for assistance in recruiting participants for a research project on behalf of Gambling Research Australia.	Telephone meeting with Nancy Greer.	Recruitment information posted with Australasian Gaming Council.	
Email received 27 July 2015	Peter Harvey – Greater Green Triangle University Department of Rural Health	Request for \$200,000 funding for a Randomised Control Trial into the efficacy of different treatment options for problem gambling.	On 18 August 2015, Peter Harvey attended the Responsible Gaming Centre and provided further information about the project.	No further contact from Peter Harvey since 26 August 2015.	
Email received 21 October 2015	Sherene Fernando – Responsible Gambling Council	Invitation to for key individual from Crown Melbourne to participate in an interview for research for managing multiple Self Exclusion breaches.	Crown Melbourne participated in the project.	Published Research Report  RGC (2016) Managing multiple se	
Email received 7 September 2016	Nicki Dowling – Deakin University	Invitation for Sonja Bauer to participate in a survey and disseminate the survey to colleagues or other gambling experts across	Sonja Bauer participated in this survey.		

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			other fields. The results to assist with the promotion of the responsible gambling guidelines.		
Email received 3 July 2017	Simone Rodda – The University of Auckland	Request to access Crown Melbourne or an area for 2 – 3 days to conduct research in relation to strategies gamblers use to self-regulate their gambling.	Crown participated in the study.	Published Research Report  Rodda-intervention-to-support-gamblers-i	
Email received 28 July 2017	Nicki Dowling – Deakin University	Asked Crown Melbourne’s Responsible Gaming Psychologists to participate in a brief survey exploring attitudes towards problem gambling by mental health professionals.	Two of Crown Melbourne’s Responsible Gambling Psychologists participated in the study.	Unknown if the research was published.	
Email received 27 April 2018	Kahlil Philander – Washington State University.	Invitation to participate in study about responsible gambling training and education.	Sonja Bauer participated in this survey.		
Email received 1 October 2019	Chloe Hawker – Deakin University	Request for Crown Melbourne to advertise for recruitment of participants through responsible gaming and exclusion programs. Request to also recommend the Gambling Less: Curb Your Urge intervention to patrons.	Crown Melbourne participated in this project by way of advertising the flyers in the Responsible Gaming Centre.	To date no research has been published for this project.	

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Table B

	Date	Request by	Requests made of Crown Perth to facilitate research in relation to problem gambling	Crown Perth's response and reasons for the response	Outcome
Burswood Nominees Limited (Crown Perth)	Email received 3 November 2014	Hannah Thorne – Experimental Gambling Research laboratory at Central Queensland University	Request for Crown Perth to put up a university poster that invites patrons to participate in the research survey.	?	?
	Email received 1 October 2019	Chloe Hawker – Deakin University	Request for Crown Perth to advertise for recruitment of participants through responsible gaming and exclusion programs. Request to also recommend the Gambling Less: Curb Your Urge intervention to patrons.	Crown Perth participated in this project by way of advertising the flyers in the Responsible Gaming Centre.	To date no research has been published for this project.
	Email received 24 April 2020	Sally Gainsbury – University of Sydney	Request made to Crown Perth to advertise an online survey and a recruitment notice to Australians who have gambled in the past 12 months.	Crown Perth did not participate in the research.	N/A
	?	Problem Gambling Support Services Committee	Request made to Crown Perth to contribute to the Beyond Gambling Grant.	Responsible Gaming (at Crown Perth), contacted recipients to discuss programs and initiatives available at Crown Perth and to offer support with their program. Responsible Gaming made a number of presentations at workshops and participated in information sessions.	Grant of \$\$ paid by Crown Perth.