

Changes to Responsible Gaming, Gaming Machines Additional Focus Document

Page 2	Defined term (Crown) Added 's' on 'requirements' 4 th bullet point
Page 4	Changed 'gambling' to 'gaming' in first sentence
Page 5	Changed all content to reflect RSG online - addresses recommendation in the VCGLR email from 21 January 2020
Page 9	Changed 'gaming machines' to EGMs under Restricted Machines, Unrestricted Machines, Pay In and Game Features Amended TITO to uppercase under Payouts Defined term Player Information Display (PID) under Paytables Changed 'none' to 'non' under Game Features Changed Player Information Display to PID under Game Features Added further information to Reels and Return to Player section.
Page 11	Removed Crown Melbourne from the first sentence Used defined term (Code of Conduct) in first two sentences
Page 13	Changed 'the playing of games' to EGM play in the last paragraph.
Page 14	Removed 'Player Activity Statements' and used defined term PAS from the heading in the first paragraph
Page 16	Removed 'also' from the first sentence Added bullet point 'The time (clocks) Expanded from 'RG' to Responsible Gaming in last bullet point
Page 17	New Slide – Play Periods

Numbering changes from the previous version 4 from here onwards

Page 18	Removed 'Melbourne' after Crown in first sentence Expanded from 'RG' to Responsible Gaming in the third paragraph
Page 19	Removed 'Melbourne' after Crown in first sentence
Page 20	Bolded RSA in first paragraph Inserted new paragraph <i>Casino Control Act 1991</i> .
Page 22	Added 'Victorian Commission for Gambling and Liquor Regulation and defined term (VCGLR)

Page 23	Amended 'our' to Crown's in first paragraph Expanded 'RG' to Responsible Gaming in third paragraph Capitalised Intranet and bracketed 'Compass' in last paragraph
Page 24	Capitalised Intranet and bracketed 'Compass' in second last paragraph Added last paragraph
Page 25	Expanded RSG to Responsible Service of Gaming in first paragraph Added 'The' and removed 'Support' from first bullet point Added 'The' in the third bullet point Removed Responsible Gambling from fourth bullet point Removed 'Player Information Display' and inserted defined term PID
Page 26	Removed 'Responsible Gambling' from second paragraph
Page 30	Changed from CSA to Gaming Machine Employee in first paragraph Removed RG before 'Code of Conduct' in third and last paragraph
Page 36	Changed from CSA to Gaming Machine Employee in first paragraph Changed 'desk' to 'location' in second bullet point Added last bullet point Cage / Cashiers
Page 37	Changed 'desk' to 'location' in first paragraph
Page 39	Removed 'Responsible Gambling' before 'Code of Conduct' in first sentence Removed 'RG' before 'Code of Conduct' in last paragraph
Page 40	Removed 'RG' before 'Code of Conduct' in last paragraph
Page 41	Removed 'RG' before 'Code of Conduct' in last paragraph
Page 44	Removed 'RG' before 'Code of Conduct' in second paragraph Expanded from 'RG' to Responsible Gaming in third paragraph
Page 46	Changed from Gambling to Gaming
Page 57	Removed 'Melbourne' after Crown in the first paragraph Removed 'Responsible Gambling' from the first bullet point Added bracket around Compass in last sentence
Page 58	Removed 'RG' before 'Code of Conduct' in first bullet point Removed 'Melbourne' after Crown in the first bullet point Expanded 'RG' to Responsible Gaming in the third bullet point Expanded BOH to Back of House in third bullet point Expanded 'RG' to Responsible Gaming in last bullet point