

Changes to Responsible Service of Gaming Senior Manager (Advanced) PowerPoint version 5

Page 1	'Senior Management Training' changed to Senior Manager Training'; 'Advanced' inserted after Senior Manager Training
Page 2	Removed underline in the left column Expanded and then abbreviated to defined term – 'Code of Conduct' in the right column, first bullet point
Page 3	Expanded from Code to fit defined version – 'Code of Conduct' in the fourth bullet point
Page 9	Heading – Changed to use defined term RGC
Page 10	Heading – Changed to use defined term RGC
Page 11	Heading – Changed to use defined term RGC Removed dash between 'Self Exclusion' in the fourth bullet point Inserted Responsible Gambling in the sixth bullet point in front the word 'Register' and defined the term
Page 12	Heading – Changed to use defined term RGC
Page 13	Heading – Changed to use defined term RGC Removed dash between 'Self Exclusion'
Page 14	Heading – Changed to use defined term RGC Added 'voluntary pre-commitment in the text heading EGM – bolded as the defined term in the first bullet point Changed to a capital G for the word 'government' in the first bullet point Changed to use defined term instead of Responsible Gaming Centre in the third bullet point Changed from 'desk' to locations in the third bullet point Voucher Issuance Kiosk (VIKs) defined in the third bullet point
Page 15	Heading – Changed to use defined term RGC Expanded FATG term to 'Fully Automated Table Games' in the first bullet point Changed from 'desk' to locations in the third bullet point
Page 16	Heading – Changed to use defined term RGC Removed PAS contraction in the text heading Changed the full expanded Fully Automated Table Games to the defined term FATG
Page 17	Aligned dot points Space inserted between 'banned patrons' under the text heading 'CCTV'
Page 19	Inserted brochure depictions
Page 20	added 'of Conduct' in the text heading and the eighth dot point
Page 21	Changed from desk' to locations in the second dot point

Page 22	Changed to use defined term Register in the text heading
Page 25	Added source to the bottom of the text
Page 26	Fully Automated Table Games contracted to the defined term Took out contraction for Semi Automated Table Games '(SATG)'
Page 27	Removed dash at the end of text heading
Page 28	Apostrophe removed from EGMs in the first dot point
Page 29	Apostrophe removed from EGMs in the text heading
Page 30	Apostrophe removed from EGMs in the third dot point
<i>Numbering changes from the previous version 4 from here onwards</i>	
Page 34	New slide - addresses recommendation in the VCGLR email from 21 January 2020 Changed for e.g.. to 'For example' in the second line under 'Low level signs'
Page 35	New slide - addresses recommendation in the VCGLR email from 21 January 2020 Changed for e.g.. to 'For example' in the third line under 'High level signs'
Page 36	New slide - addresses recommendation in the VCGLR email from 21 January 2020
Page 37	New slide - addresses recommendation in the VCGLR email from 21 January 2020
Page 38	New slide - addresses recommendation in the VCGLR email from 21 January 2020
Page 39	New slide - addresses recommendation in the VCGLR email from 21 January 2020
Page 40	Inserted 'of Conduct' after Code in the fifth bullet point as the defined term
Page 43	Expanded Self Exclusion from 'SE' in the third bullet point
Page 45	Removed the word 'of' in the second line of the first bullet point
Page 47	Font changed