

## CROWN MELBOURNE RESPONSIBLE GAMING SUPPORT CENTRE

The Crown Melbourne Responsible Gaming Support Centre is located within the

Crown Melbourne Complex.

The Centre is open 24 hours a day, seven days a week and provides a range of free and confidential services including:

- Responsible Gaming Information
- Self-exclusion
- Counselling
- Chaplaincy Support Service
- YourPlay information
- Referral to external support services

Interpreters can be arranged if required.

## LOCATION



### Crown Melbourne Responsible Gaming Support Centre

1800 801 098

Email: [rgsc@crownmelbourne.com.au](mailto:rgsc@crownmelbourne.com.au)

[www.crownmelbourne.com.au/responsible-gaming](http://www.crownmelbourne.com.au/responsible-gaming)

### Crown Melbourne Chaplaincy Support Service

1800 456 228

### Gambler's Help

1800 858 858

[www.gamblinghelponline.org.au](http://www.gamblinghelponline.org.au)

  
**RESPONSIBLE GAMING**  
**STAY IN CONTROL**  
 Crown Responsible Gaming Support Centre: 1800 801 098  
 Gambler's Help: 1800 858 858

  
**RESPONSIBLE GAMING**  
**Chaplaincy**  
**Support Service**

  
**CROWN**

### CHAPLAINCY SUPPORT SERVICE

A Chaplaincy Support Service is available at the Crown Melbourne Complex through the Crown Melbourne Responsible Gaming Support Centre. For further information about available responsible gaming services and programs, refer to the section opposite.

The Chaplaincy Support Service is available to customers and staff and remains faithful to the tradition of community service found in all religious teachings.

This service at Crown Melbourne respects all religious beliefs and traditions. Whilst its foundation is Christian, people of other faiths have strong links to the chaplaincy and participate in the fullness of its activities.

The Chaplaincy Support Service enables people to seek guidance and peace in their own way and aims to be relevant to the particular problems and life situations of the individual.

The service is free and confidential. Appointments can be made by calling 1800 456 228.

### CHAPLAINCY SUPPORT SERVICES INCLUDE THE FOLLOWING:

- Pastoral services and assistance
- Prayer and Meditation
- Discussion of issues
- Referral to other support services

Information and support may also be provided in relation to personal relationships and pastoral services.

All inter-faith enquiries welcome.

To contact the Chaplaincy Support Service for an appointment, please phone 1800 456 228.

### CROWN MELBOURNE RESPONSIBLE GAMING SUPPORT CENTRE

For the majority of people, gambling is an enjoyable form of entertainment.

Some people may experience difficulties with their gambling behaviours, and the Crown Melbourne Responsible Gaming Support Centre has been established to offer assistance and support for those seeking information or help.

The Crown Melbourne Responsible Gaming Support Centre is open 24 hours a day, seven days a week and provides a range of free and confidential services to assist customers, their family members and friends. Interpreters can be arranged.

### LOCATION

The Crown Melbourne Responsible Gaming Support Centre is located at the Crown Melbourne Complex, Level B1, directly below the main ground floor food court. Please refer to the map located on the back of this brochure.

### CONTACT US

Our Responsible Gaming Liaison Officers are available 24 hours a day, seven days a week to discuss any responsible gaming programs and services. They can be contacted on 1800 801 098. Alternatively, you can email us at [rgsc@crownmelbourne.com.au](mailto:rgsc@crownmelbourne.com.au)