
Subject: FW: [REDACTED] An Important Crown Melbourne Update

From: Crown Melbourne [REDACTED]
Sent: Thursday, 24 December 2020 3:03 PM
To: [REDACTED]
Subject: [REDACTED] An Important Crown Melbourne Update

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CROWN MELBOURNE: HOW TO MAKE PAYMENTS

Hi [REDACTED]

We wanted to notify you that the way we do banking with our members has recently changed. All payments to Crown Melbourne must now be paid to the following bank account details:

Please Note: Payments must be from your Personal Bank Account (no Company/Business or Trust accounts will be accepted).

In order to meet its legal obligations, Crown requires, at a minimum:

- In the description/narrative/message of the transfer the following details must be included:
 - your full name; and
 - your Crown rewards number.
- A receipt must be provided in order for Crown to release the funds to you. This can be done via an email to: funds@crownmelbourne.com.au or you can present the receipt upon your arrival at Crown. For international transfers, an email should also include the branch address of the bank or financial entity from which you are sending the funds, if not included on the receipt.
- If a receipt is not provided, the funds will not be credited to your account.

Any other description or narration on the transfer must either state that the purpose of the transfer is for gaming or gambling, or to repay a debt. Crown will not release any funds where it considers that the description or narration is misleading as to the purpose of the transfer.

Crown will no longer release cash deposits that are made into our bank accounts.

In addition, if funds are sent from a third party to Crown on your behalf or not transferred in accordance with the above requirements, Crown will reject the funds and send them back to the bank account from where they came.

Should you have any further questions whatsoever, please feel free to contact your host who will be more than willing to assist.

We look forward to seeing you soon.

Tim Barnett

Executive General Manager - Table Games

Mark Mackay

Executive General Manager - Gaming Machines

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